

10/20/2020

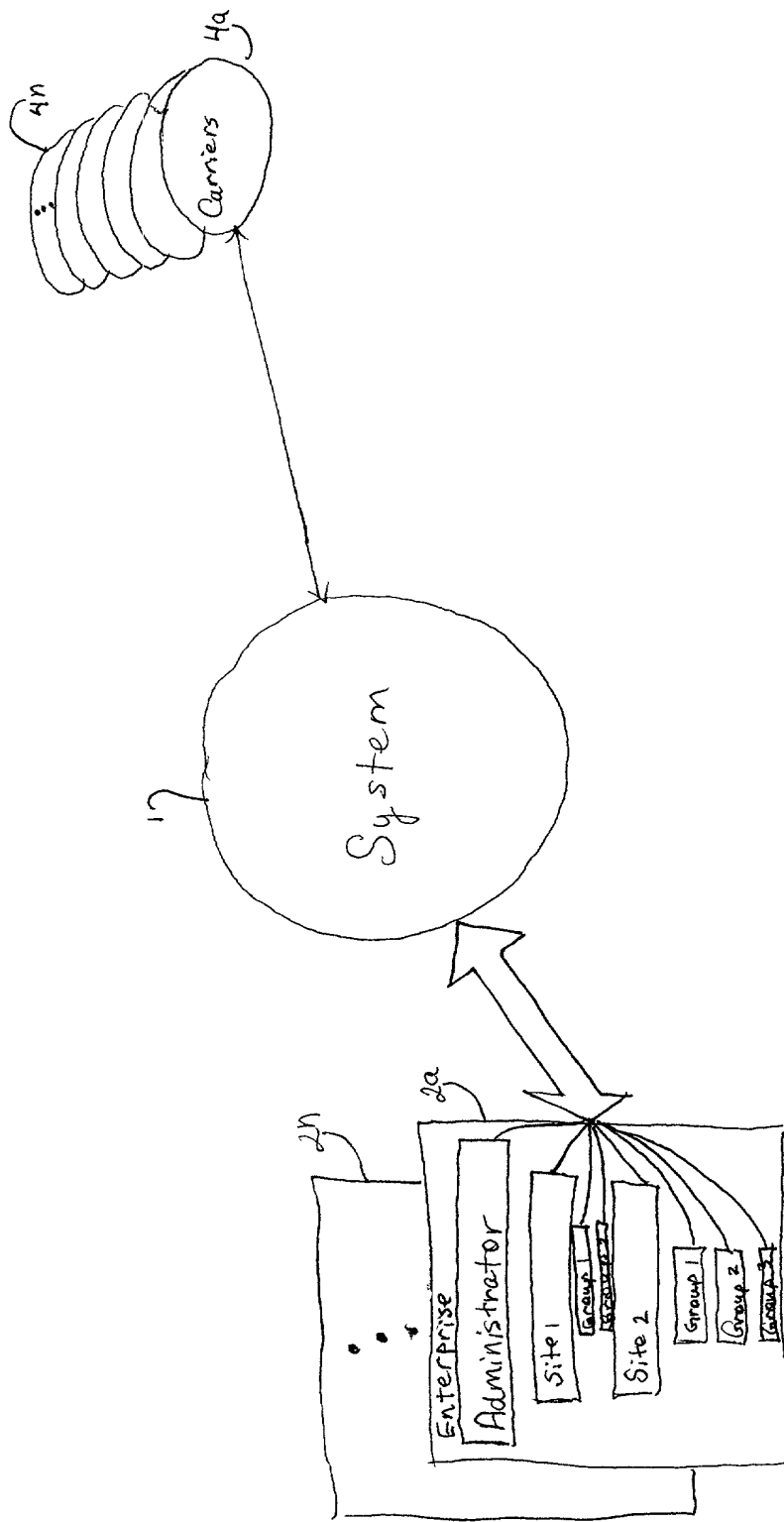
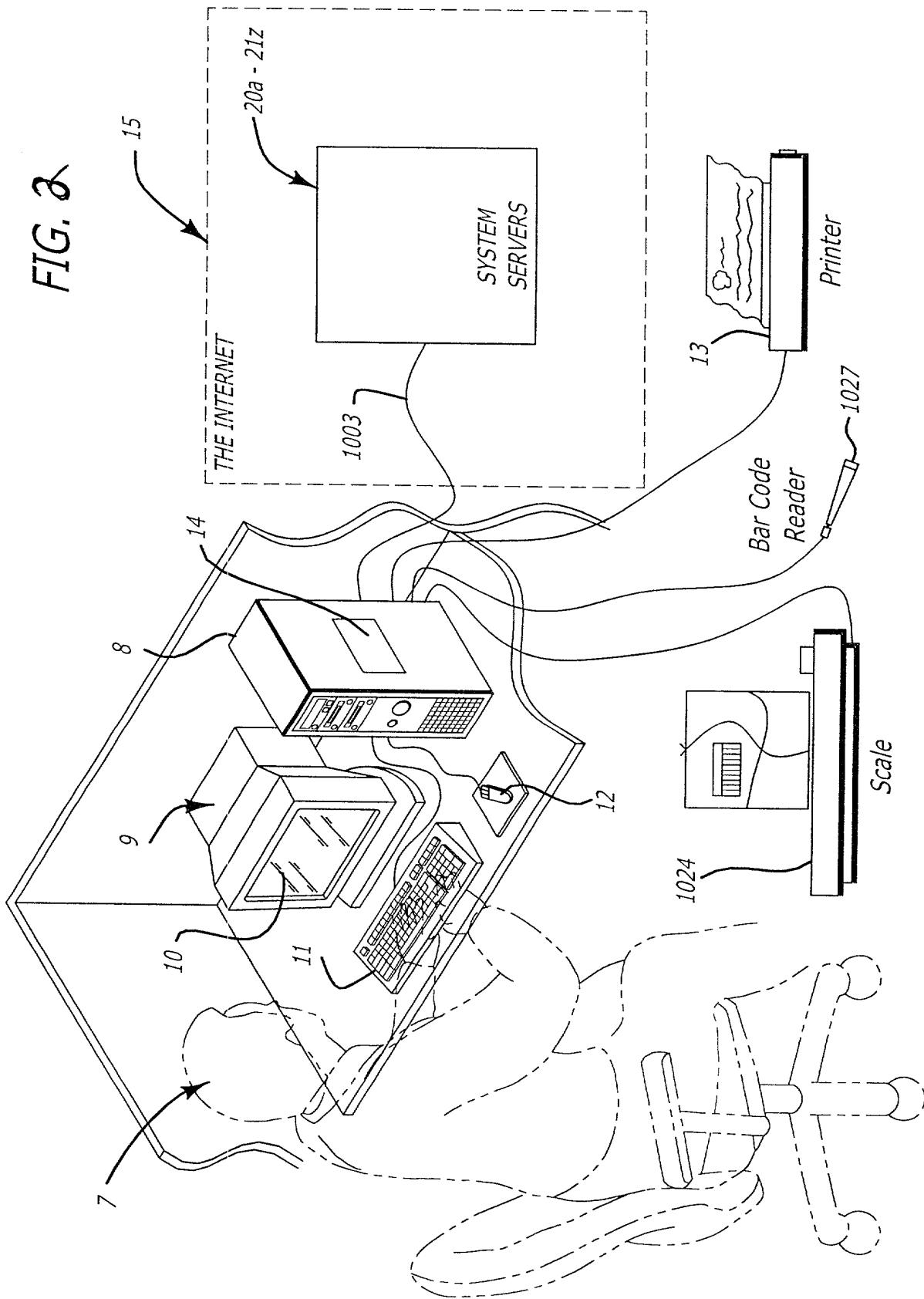


FIG. 1



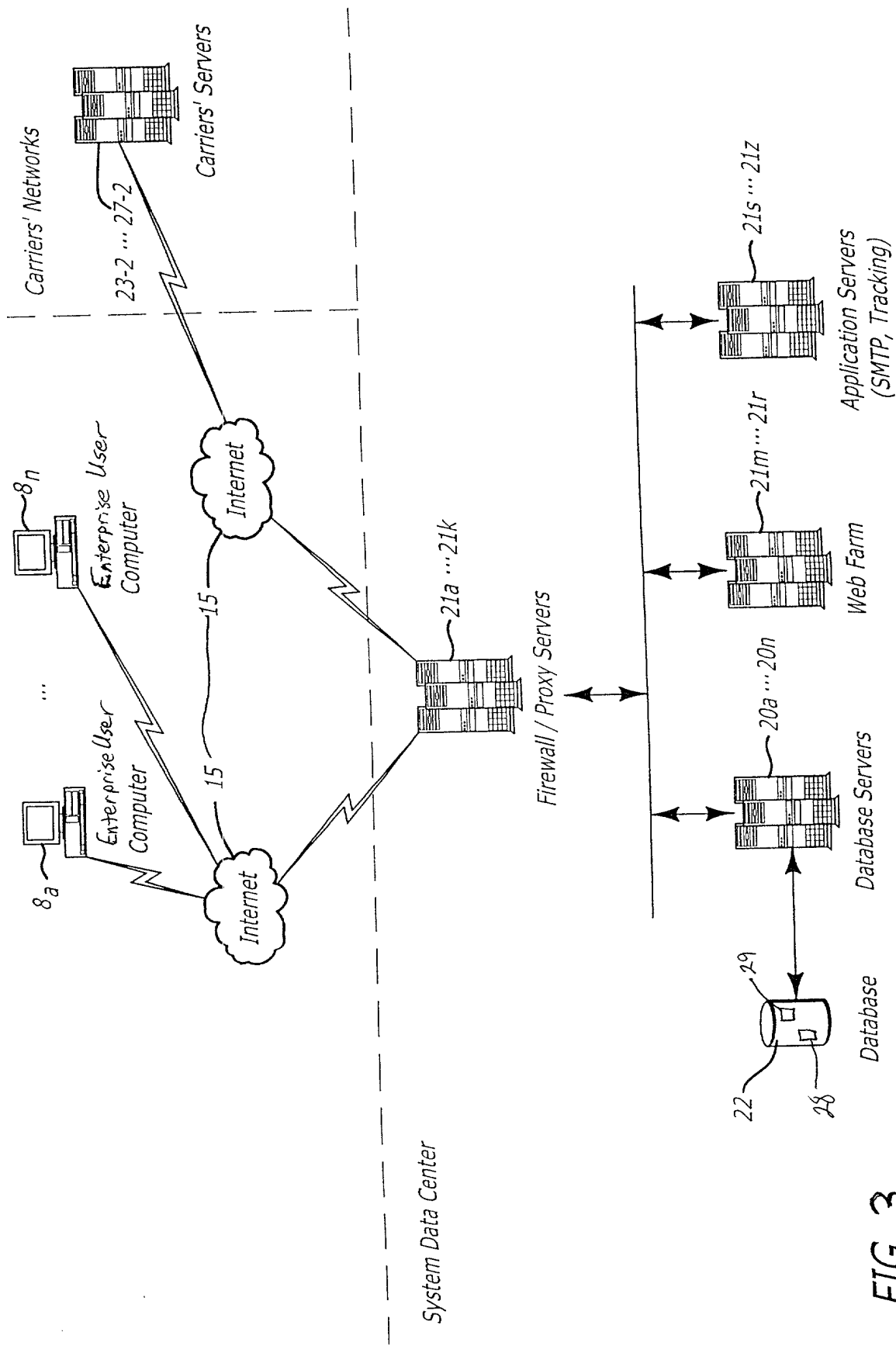


FIG. 3

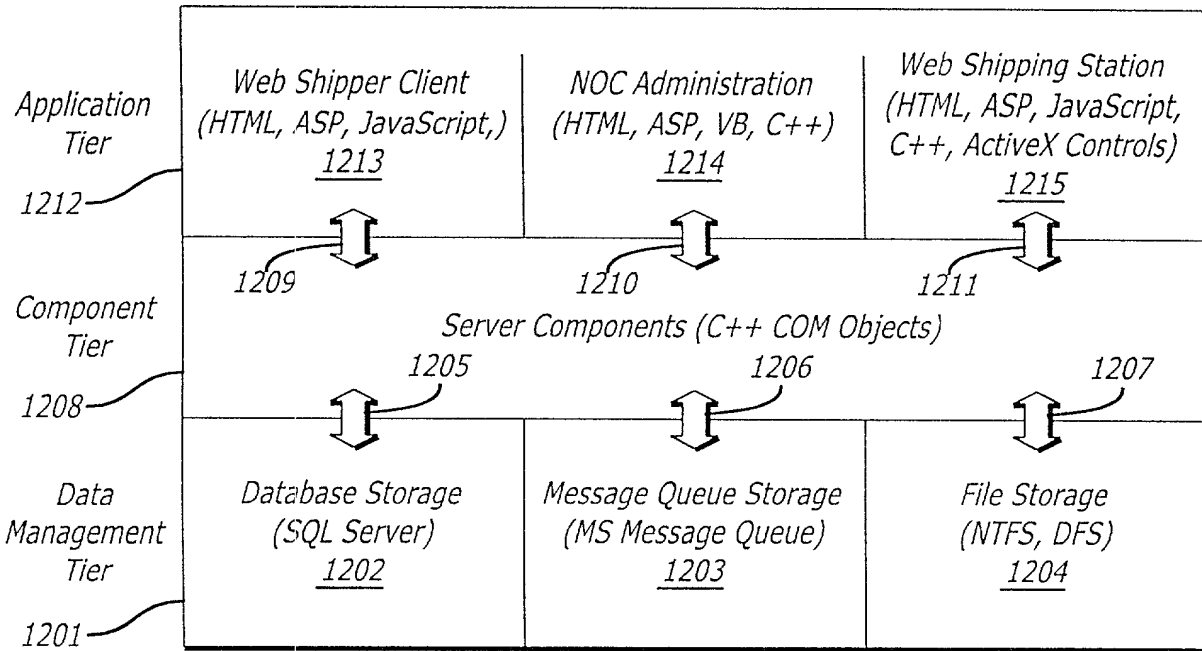


FIG. 4

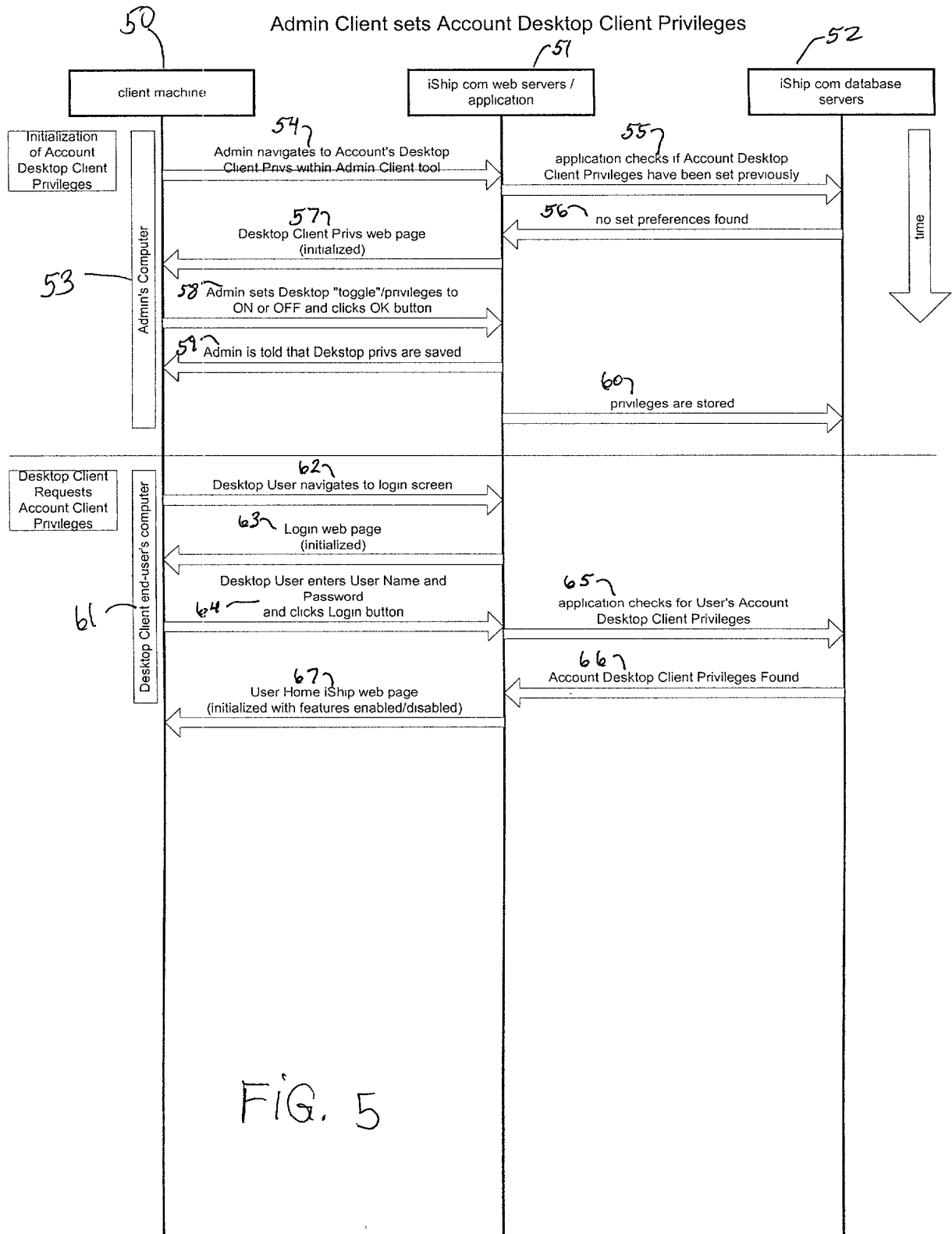


FIG. 5

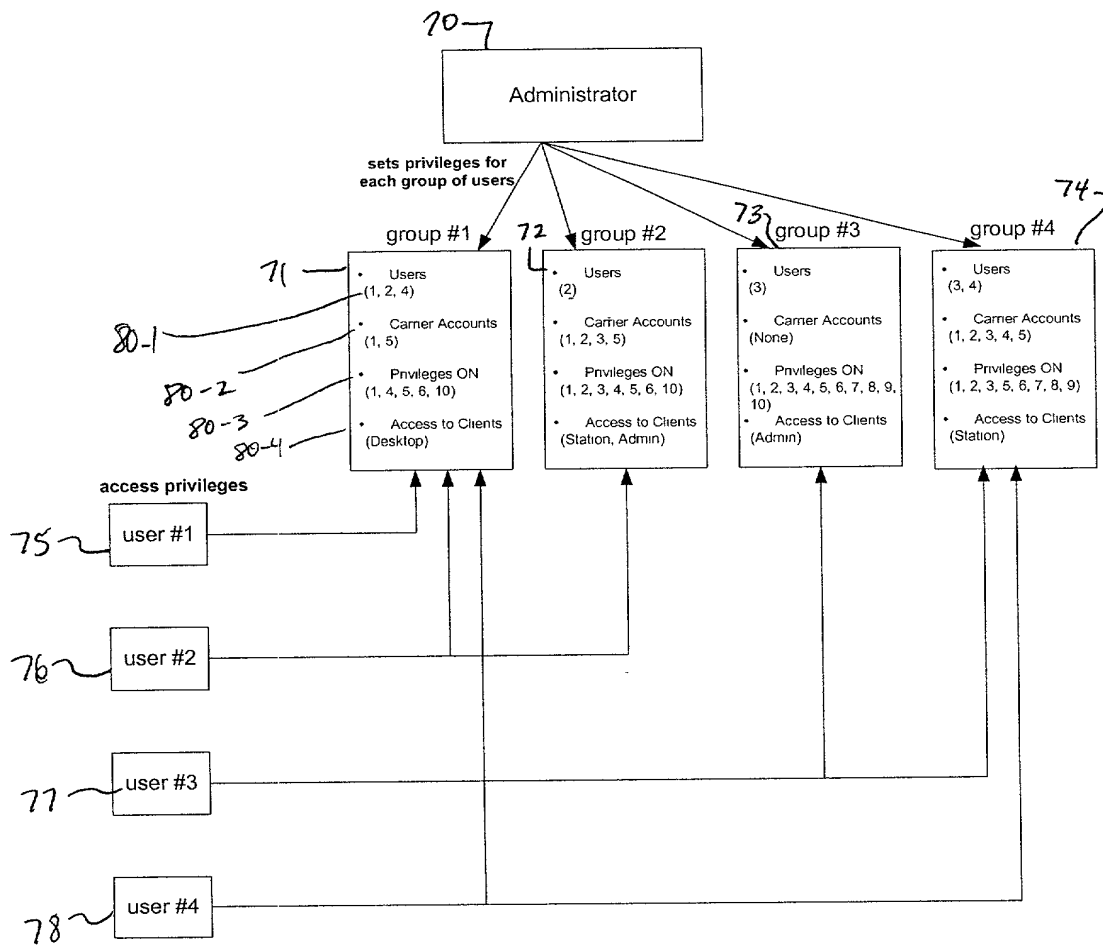


FIG. 6



Welcome to iShip.com

My iShip Help

Home
Contact Us

Registered Users
Enter your User ID and Password then click Next Your User ID is usually your e-mail address

User ID:
Password:

☒ Remember my name and password for easy log on

Password Recovery
If you cannot remember your Password, please check your e-mail records for your Sign Up notification. If you are unable to find your notification, click [Recovery](#) and we will attempt to recover your Password [[Help](#)]

New Users
If you would like to join iShip.com or learn more about using our shipping service, click [Register](#) or visit our [Home Page](#) and click on [How it Works](#) [[Help](#)]

Next Cancel

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Having trouble?
Questions or comments
iShip.com
Log in or register

FIG. 7

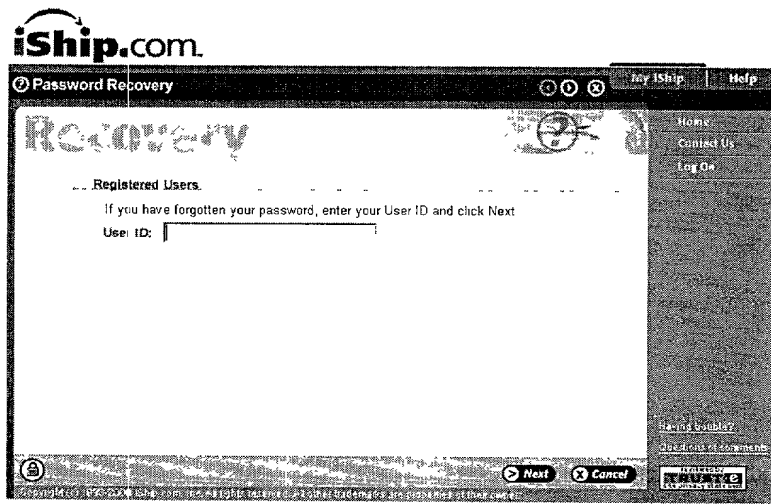


FIG. 8

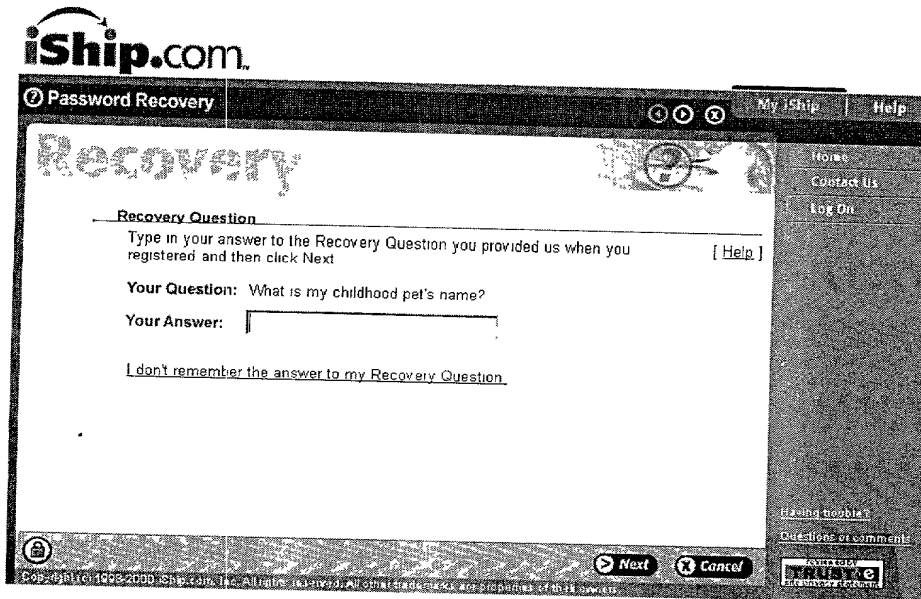


FIG. 9

Recovery

Recovery Successful

If you click Next we will generate a new password for your account

Your new password will be e-mailed to your registered e-mail account and your current password will no longer work

Home
Contact Us
Log On

Having trouble?
Questions or comments?

Reviewed by
iShip.com

Next Cancel



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FIG. 10

Recovery

Unsuccessful Recovery

We're sorry, your answer is incorrect. Please try again or contact Customer Support

- [Try again](#)
- support@iship.com

Home
Contact Us
Log On

Having trouble?
Questions or comments?

Reviewed by
iShip.com

Cancel



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FIG. 11

iShip.com.

Welcome Lory!

My iShip | Price It | Ship It | Track It | Sell It | Help

My iShip 14 JANUARY 2000

What's iShip All About?

take a tour

See how our service works—from comparing rates to reviewing your shipping activity

contact iShip

Having trouble?
support@iship.com

General questions?
info@iship.com

Other? [Go to more](#)

Want your shipping activities to be a little more **automated**?

Set defaults that streamline your shipping activities in [Preferences](#)

Missed your shipping deadline? Find other **drop off locations**.

Find alternate drop off locations with the new [Drop Off Locator](#)



We've been busy!
Take a look at all the cool new features and enhancements.

This is the marketing text. A little tidbit of information to get the user interested. Then a link to find out all the cool new features and all the neat stuff they can do now [Click here](#)

Your Most Recent Package and Shipment Summaries

Click on the Status icon to go to that item in your [Shipping History](#).

Outbound		Inbound	Pending		
Status	Ship to	Flag	Carrier & Service	Ship Date	Del. Date
	Steve Meyer	1	UPS Ground	11/22/99	-
	Steve Meyer	1	UPS Ground	11/22/99	-
	Adam Giffert	1	UPS Ground	11/22/99	-
	Adam Giffert	2	UPS Ground	11/21/99	-
	Josh Lewis	1	Airborne Second Day	10/19/99	10/21/99

Status icons: Stopped In Transit Delivered Exception



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- My iShip Home
- Address Book
- Saved Packages
- Setup Wizard
- Preferences
- Log Off

QuickPrice

Origin ZIP
Destination ZIP

Letter
Package weight

QuickTrack

Tracking number

Having trouble?
Questions or comments

Privacy Policy

FIG. 12

Address Book - Addresses

My iShip | Price It | Ship It | Track It | Sell It | Help

Personal Company Local

123 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Nickname: Find

Select	Edit	Nickname	Contact Name	Company	City/State/Zip
<input checked="" type="checkbox"/>	[EDIT]	ACME CEO	Conrad Hunter	ACME, Inc	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	ABaine	Allan Baine	OceanStray	Centerboro, MA 02349
<input type="checkbox"/>	[EDIT]	Altfreight	Dan Giles	Altfreight Insurance	Bellevue, WA 98006
<input checked="" type="checkbox"/>	[EDIT]	AGray	Aniber Gray	Walking Rain	Reston, VA 98050
<input checked="" type="checkbox"/>	[EDIT]	Beth	Elizabeth Callahan	This Company	Spring Lake Heights, NJ 07763-0098
<input type="checkbox"/>	[EDIT]	BEster	Bois Ester	Walking Rain	Reston, VA 98050
<input type="checkbox"/>	[EDIT]	Bergs	Melt and Herd Berg		Kirkland, WA 98034
<input type="checkbox"/>	[EDIT]	BHanna	Becky Hanna	Walking Rain	Reston, VA 98050
<input checked="" type="checkbox"/>	[EDIT]	Blaines	Bill and Mick Blaine		Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	BSmasne	Bob Smasne	OceanStray	Centerboro, MA 02349
<input type="checkbox"/>	[EDIT]	BSmith	Bill Smith	AltBusiness.com	San Francisco, CA 94111
<input type="checkbox"/>	[EDIT]	Buckmans	Tim and Sandy Buckman		Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	CBarey	Cathy Barey		Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	Cindy	Cindy Brown		Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	DDanthorp	David Danthorp	Internet, Inc	Ellensburg, WA 98926

View History Delete Add Done

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My iShip Home

- Address Book
- Addresser
- Groups
- Saved Packages
- Setup Wizard
- Preferences
- Log Off

Having trouble?

Questions or comments

Privacy Policy

FIG. 13

Address Book - Edit Address My iShip | Price It | Ship It | Track It | Sell It | Help

Contact and Address Information

Edit your address below and click Save. To Add an address, click Reset to clear all the fields, fill in the appropriate information, and then click Save.

Nickname:
 Contact Name:
 Location: [Go to Locations](#)
 Company:
 Street:
 Floor/Room:
 Department:
 Country:
 City:
 State/Province: [Look Up Zip](#)
 ZIP/Postal Code: [Look Up City, State](#)
 Telephone:
 Fax:
 E-mail Address:
 Address Type: ☐ Business ☒ Residence
 Flights of Stairs:
 Loading Dock: ☐ Yes ☒ No
 Appointment: ☐ Required ☒ Not Required

[Reset](#) [Save](#) [Cancel](#)

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- My iShip Home
- [Address Book](#)
 - Addresses
 - Locations
 - [Saved Packages](#)
 - [Setup Wizard](#)
 - [Preferences](#)
 - [Log Off](#)

Having trouble?
[Questions or comments](#)



FIG. 14



Address Book - Locations

My iShip | Price It | Ship It | Track It | Sell It | Help

Groups

123 ABCDEFGHIJKLMNOPQRSTUVWXYZ Group Name: Find

Select	Edit	Location Name	Company	Department	City/State/Zip
<input checked="" type="checkbox"/>	[EDIT]	ACME HR	ACME, Inc.	Human Resources	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	ACME Dev	ACME, Inc.	Development	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	Allfreight	Allfreight Insurance	Sales	Bellevue, WA 98006
<input checked="" type="checkbox"/>	[EDIT]	CDs	Columbia Haus	Sales	New York, NY 00112
<input checked="" type="checkbox"/>	[EDIT]	Home			Prosser, WA 99350
<input type="checkbox"/>	[EDIT]	iShip	iShip.com	Engineering	Bellevue, WA 98006
<input type="checkbox"/>	[EDIT]	Ocean	OceanStray	Marketing	Centerboro, MA 02349
<input type="checkbox"/>	[EDIT]	Stamps	Stamps.com	Web Development	Santa Monica, CA 90401

My iShip Home

- Address Book
- Locations
- Saved Packages
- Setup Wizard
- Preferences
- Log Off

Having trouble?

Questions or comments?




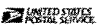

Defecto Add Done

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FIG. 15

Preferences - Summary [My iShip](#) [Price It](#) [Ship It](#) [Track It](#) [Sell It](#) [Help](#)

This is a summary of your preferences. To change any of them click **Change** in the section you want to edit or click on the category name in the navigation bar on the right.

Account Information	
iShip Account Number:	MX4457 [Change]
User Name:	LoryK
Contact Info:	<div> Lory Krell iShip.com 3535 Factoria Blvd SE Suite 500 Bellevue, WA 98006 </div> <div> lory@iship.com (425) 502-4848 </div>
Password	
Recovery Question:	What is my childhood pet's name? [Change]
Recovery Answer:	Whiskers
Carrier Information	
FedEx Account Number: 11245677 Pickup Time: 4:30pm Status: Active	UPS Account Number: 4433 6755 [Change] Pickup Time: 4:30pm Status: Active
Show rates for these carriers:     	
Drop Off/Pickup Location	
Default Origin ZIP Code:	98006 [Change]
Airborne Express:	Calling the carrier for pickup
FedEx:	Scheduled pickup
UPS:	Scheduled pickup
USPS:	Scheduled pickup
Yellow Freight:	Arranging for pickup

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[My iShip Home](#)

[Address Book](#)

[Saved Packages](#)

[Setup Wizard](#)

Preferences

[Account Info](#)

[Change Password](#)

[Contact Info](#)

[Drop Off/Pickup](#)

[Account Info](#)

[Log Off](#)

[Having trouble?](#)

[Questions or comments?](#)

[Privacy Policy](#)

[Terms of Service](#)

FIG. 16



Preferences - Account Information

My iShip | Price It | Ship It | Track It | Sell It | Help

Account Information:

iShip Account Number: MX4457 [Help]

User Name: LoryK

Contact Name: Lory Krett

Company: iShip.com

Street: 3535 Factoria Blvd SE

Room/Floor: Suite 500

Department:

City: Bellevue

State: WA - Washington

ZIP Code: 98006

Telephone: (425) 602-4848

Fax: (425) 555-1100

E-mail Address: lory@iship.com

☐ Receive shipping information updates

☒ Receive shipping notifications via e-mail

☒ Remember my name and password for easy log on

[Deactivate my account](#)

My iShip Home

Address Book

Saved Packages

Setup Wizard

Preferences

Account Info

Change Password

Profile Info

Package Options

Shipment Options

Drop Ship Policy

Applications

Payment

Log Off

Having trouble?

Questions or comments?

Reviewed by

Save Cancel

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111

112

122

123

113

114

126

FIG. 17

Preferences - Carrier Information

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

Carrier accounts:

FedEx Account Number: 11245677 [Add Account]
 Status: ACTIVE [Help]
 Pickup Time: 4:30pm

UPS Account Number: 4433 6755
 Status: ACTIVE
 Pickup Time: 4:30pm

Default carriers and services:

Use the check boxes to select the carriers and services you would like to appear on the rate grid. To select a Preferred Carrier, click on a radio button to the right of the carrier name. [Help]

<input checked="" type="checkbox"/> Airborne Express	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/> FedEx	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/> UPS	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/> Next Day Air Early AM	8:30am
<input checked="" type="checkbox"/> Next Day Air	10:30am
<input checked="" type="checkbox"/> Next Day Air Saver	3:00pm
<input type="checkbox"/> 2nd Day Air AM	12:00pm
<input type="checkbox"/> 2nd Day Air	End of Day
<input type="checkbox"/> 3 Day Select	End of Day
<input type="checkbox"/> Ground	End of Day
<input checked="" type="checkbox"/> USPS	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/> Yellow	<input checked="" type="radio"/> Preferred

iShip supported carriers:

☐ Ship with iShip supported carriers only [Help]



Explanatory text here. Something like, 'this only affects shipping, not rating'

Rate grid highlight:

In the Rate Grid, always highlight [Help]

- ☒ Fastest Delivery
- ☐ Cheapest Delivery

My iShip Home
 Address Book
 Saved Packages
 Setup Wizard
 Preferences
 Account Info
 Change Password
 Cancel Job
 Print Job
 Payment History
 Drop Ship View
 Address Book
 Cancel
 Log Off

113

132

128

129

130

131a

135

136

FIG. 18

10/20/2000 10:00:00

My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Drop Off/Pickup

Default Origin ZIP Code: 98006 149 [\[Help \]](#)
 If you usually ship from a location other than your return address, enter the ZIP code from which you usually ship here

My Default Drop Off/Pickup Location for Each Carrier is:

	Airborne Express [Help]
	My location by calling the carrier for pickup
	Federal Express
	My location through scheduled pickup
	United Parcel Service (UPS)
	My location through scheduled pickup
150	United States Postal Service (USPS) 152
151	My location through scheduled pickup
	Yellow
	My location by arranging for pickup

[Save](#) [Cancel](#)

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- My iShip Home
- Address Book
- Saved Packages
- Setup Wizard
- Preferences**
- Account Info
- Change Password
- My iShip
- Package Options
- Shipping Labels
- Buy iShip Ship
- Track Ship
- Print Label
- Log Off

Having trouble?
Questions or comments?



FIG. 19

My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Package Options

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app

The value of the contents is: \$ [Help]
 I want to protect my package from carrier loss or damage
 Most services automatically protect your package up to \$100. However, USPS Priority Mail and Parcel Post do not have automatic protection. Some USPS services have no available Loss Protection

Package Reference Number: [Help]
 Give each package a reference number for your records

Service Options:

172 ☐ Verbal Confirmation
 This option can only be used with UPS Next Day Early AM. The confirmation call will be made to the phone number you enter in phone number field in your return address [Help]

173 ☐ E-mail Notification
 E-mail notification of delivery requires an e-mail address on the return address page [Help]

174 ☐ Delivery Confirmation
 This option can only be used with USPS services [Help]

175 ☐ Proof of Delivery
 This option can only be used with UPS services. Proof of Delivery responses are sent automatically after delivery. You may also require the recipient's signature to be included on the response [Help]

176 ☐ Adult Signature Required

177 ☐ Call Tag
 This option can only be used with UPS Ground service [Help]

178 [Help]

179 ☐ Certified Mail
 This option can only be used with USPS Priority Mail or Parcel Post [Help]

180 ☐ Return Receipt
 This option can only be used with USPS Express Mail, Certified Mail, COD, and mail insured for more than \$50.00 [Help]

Save Cancel

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- My iShip Home
- Address Book
- Saved Packages
- Setup Wizard
- Preferences
- Account Info
- Forgot Password
- Sign In
- Package Options
- Printout Online
- Print Outbox
- My iShip
- Log Off

123

181

FIG. 20

My iShip | Price It | Ship It | Track It | Sell It | Help

○ Preferences **Shipment Options**

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app. 190

Destination Address: ☒ Business ☐ Residence 191

Shipment Reference Number: 192
Give your shipment a reference number for your records [Help]

Add labor or materials fees to my shipping charge: 194 \$ 193 % of shipping charges and/or fixed amount
You will see the total of carrier shipping charges plus your handling charges [Help]

Service Options:

195 ☒ **Delivery Deadline**
If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day [Help]
Next Day

196 ☐ **Guaranteed Delivery**
When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid [Help]

197 ☐ **Deliver Without Signature**
Checking this box authorizes FedEx to deliver your shipment without obtaining a signature [Help]

198 ☐ **Set Earliest Delivery Time**
This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee [Help]

199 9:30am

200 ☐ **Documents Only**
This option is only applicable for shipments sent to international destinations [Help]

201 ☐ **Non-Dutiable**
This option is only applicable for shipments sent to international destinations [Help]

202

Freight Pickup: **Stairs** [Help]
Please indicate the number of flights of stairs
203 2

204 ☐ **Loading Dock**
Select this if there is a loading dock at the pickup location

205 ☐ **Appointment Required**
Select this if an appointment is required for pickup

Freight Delivery: **Stairs** [Help]
Please indicate the number of flights of stairs
206 2

207 ☐ **Loading Dock**
Select this if there is a loading dock at the delivery location

208 ☐ **Appointment Required**
Select this if an appointment is required for delivery

My iShip Home
Address Book
Saved Packages
Setup Wizard
○ Preferences
Account Info
My iShip History
My iShip Profile
My iShip Settings
My iShip Contact
My iShip Payment
Log Off 209

Having trouble? Questions or comments?

Save Cancel

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FIG. 21

My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Applications

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

Application Start Pages: ☒ Show Application Start Pages [Help]

☒ Ship It

☒ Price It

☒ Sell It

☒ Preferences

Package Options: ☒ Show Advanced Package Options [Help]

Explanation about Advanced Package Options

Log Off Message: ☒ Show Log Off Message [Help]

Explanation about Log Off Message

Track It Options: Display this page first in Track It [Help]

☐ Track a Package

Save Cancel

My iShip Home
Address Book
Saved Packages
Setup Wizard
Preferences
Account Info
Change Password
Contact Us
Package Options
Shipment Status
Track Packages
Feedback
Log Off
Having trouble?
Questions or comments

FIG. 22

My iShip | Price It | Ship It | Track It | Sell It | Help

Preferences - Payment Information

Default payment type: Short explanation about different payment types [Help]

Credit Card

Credit card info and billing address: You may choose to store your credit card data here [Help]

Card Number: 1234 5678 9101 2345

Expires: 02/2002

First Name: Lory

Last Name: Krett

E-mail Address: lory@iship.com

Company: iShip.com

Street: 3535 Factoria Blvd SE

City: Bellevue

State: WA - Washington

ZIP Code: 98006

Telephone: (425) 602-4848

Save Cancel

By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the carriers on any applicable bill of lading or service guide.

My iShip Home
Address Book
Saved Packages
Setup Wizard
Preferences
Account Info
Change Password
Contact Us
Package Options
Shipment Status
Track Packages
Feedback
Log Off
Having trouble?
Questions or comments

FIG. 23

Price It Start Page **My iShip** **Price It** **Ship It** **Track It** **Sell It** **Help**

This is a summary of your pricing defaults you set in your preferences. To change any of them click Change in the section you want to edit or click Next and you will be guided through the steps.

Shipment Information

Origin: [iShip.com](#) No. of Packages: 1 [Change]
 Bellevue, WA 98005 All the same? Yes

Destination: [The Moon's](#)
 Prosser, WA 99350
 United States
 Residence

Package Information

Details: 2lb 3oz [Change]
 10" x 12" x 8"
 My own packaging
 Loss protection, \$150

Shipping Options

Ship Date: 02/17/00 Today [Change]
 Delivery Deadline: 3 Days
 Drop Off Location: My location, scheduled

Shipping Charges

Service:	UPS Ground	\$ 5.55
Service Options:		\$.56
Total:		\$ 6.57

Price It
 1. Shipment Info
 2. Package Info
 3. Shipping Options
 4. Rates and Times
 5. Ship Now
 Log Off

Having trouble?
 Questions or comments?

Ship It **Next** **Cancel**

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FIG. 24

iShip.com

① Prepare Your Shipping Estimate My iShip Price It Ship It Track It Sell It Help

Shipping ORIGIN: 149 ZIP Code: 98006 98125, for example Drop Off Locator
NOTE: iShip.com currently supports packages shipped from the U.S. only

Shipping DESTINATION: 261 Nickname: Address Book [Help]
262 Country: United States 260
City: 263
264 State: (Select One) Look up ZIP 265
ZIP Code: Look up City, State 267

The delivery address for my shipment is a: 266
☒ Business 190 ☐ Residence 191

Number of packages in my shipment: 4 270
NOTE: Enter a number greater than one for multiple packages going to the same address [Help]

All the packages in my shipment are the same: 271
☒ Yes ☐ No 272 [Help]

Package 1 of 4

Package #1 weighs: 273 4 lbs 2 oz 274
Include the weight of all packing materials. You may use a weight estimate for shipments that weigh more than 150 pounds [Help]

I am using the following packaging: 275
Other - indicate dimensions below
Length Width Height
10 in 12 in 6 in 276 277 278
The packaging is irregular or is not standard [Help]

More options: 279
Advanced Package Options 280

Showing 1 of 1 results

1 Shipments Info 290
2 Packing Materials
3 Shipping Options
4 Rates and Times
5 Ship Now 291
Log Off

Having trouble?
Questions or comments?

Show Rates Save Back Next Cancel

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FIG. 25

Drop Off Locator

Location Type: ☐ Drop box or carrier self service stations ☒ Only show locations where today's deadline has not yet passed.

Carrier:

Carrier/Phone	Type/Deadline	Address	Comments
Airborne (425) 602-1111	Drop Box 4:30 pm	1111 Factoria Blvd SE Bellevue, WA 98006	
Airborne (425) 602-2222	Drop Box 6:00 pm	12020 Coal Creek Pkwy Newcastle, WA 98012	
Airborne (425) 555-1234	Drop Box 6:00 pm	3650 131st Ave SE Bellevue, WA 98005	Newport Tower P-1 Level Loading Dock
Airborne (425) 555-5678	Drop Box 6:00 pm	11400 SE 8th Bellevue, WA 98005	Bellevue Gateway By phone near prkg garage
Airborne (425) 555-9101	Drop Box 4:30 pm	110 110th Ave NE Bellevue, WA 98005	110 Atrium Place Bldg Pkg Elev Lobby P5 Lobby
Airborne (425) 555-1121	Drop Box 4:30 pm	1309 114th SE Bellevue, WA 98005	Bellfield Business Park Prkg Lot of 1309 Building
Airborne (425) 555-3141	Drop Box 5:00 pm	13216 SE 32nd Street Bellevue, WA 98005	Airborne Express Next to front door
Airborne (425) 555-5161	Drop Box 6:00 pm	325 118th Ave SE Bellevue, WA 98005	Belle View Park Parking Lot
Airborne (425) 555-9202	Drop Box 4:30 pm	3326 160th Ave SE Bellevue, WA 98005	Boeing-Bldg 7-349 Outside front of bldg
Airborne (425) 555-1222	Drop Box 4:30 pm	9725 SE 36th Mercer Island, WA 98009	Globe Bldg West drive thru entrance

FIG. 26

Return address:

[Change]

Lory Krett
iShip.com
3535 Factoria Blvd SE
Floor 5
Bellevue, WA 98006
(425) 602-4848
lory@ship.com

Destination address:

Nickname: BEster [Help]
Contact Name: Bons Ester Address Book
Company: Walking Rain
Street: 12020 122nd Ave NE
Floor/Room: Suite 200
Department:
Country: United States
City: Ellensburg
State/Province: WA - Washington Look up ZIP
ZIP/Postal Code: 98926-9988 Look up City, State
Telephone: (425) 555-1133
Fax: (425) 555-1100
E-mail Address: bester@walkingrain.com
Address Type: ☒ Business ☐ Residence

☐ Add this address to my Address Book

E-mail notification:

If you provide an E-mail Address, we will notify the recipient and up to two others that a package has been sent. You can include a brief message to be sent with the E-mail [Help]

	Name:	E-mail address:
#1	John Jadwin	johnj025@this_email.com
#2	Sarah Lewis	sarah01@email.com

Message:

Package Information:

Description: [Browse] [Help]
Reference No.:

- 1 Shipping Addresses
- 2 Package Info
- 3 Shipping Options
- 4 Rates and taxes
- 5 Payment
- 6 Print
- Log Off

Having trouble?
Questions or comments?

FIG. 27



Payment My iShip Price It Ship It Track It Sell It Help

Confirm your shipment:

Service	UPS Ground	\$6.30	Shipment:	2lb 3oz
Service Options:		\$.35		10" x 12" x 8"
Total		\$7.32		Loss protection, \$150

Return Address:	Jim Ship iShip.com 3535 Factoria Blvd SE Floor 5 Bellevue WA 98006 jim.s@iship.com (425) 602-4848	Destination:	Diane Moon Milne Fruit 12020 101st Ave NE Suite 300 Ellensburg WA 98926 United States (509) 555-9728
------------------------	---	---------------------	--

NOTE: To modify your shipment, click the Back button or the corresponding link in the navigation bar

Payment type: 299-1 Bill Third Party 299-2

Third Party billing address: 299-3

Carrier Account No.:	1234 5678 9101 2345
Contact Name:	Lory E Krett
Company:	iShip.com
Address:	3535 Factoria Blvd SE
Room/Floor:	Floor 5
Department:	
City:	Bellevue
State/Province:	WA - Washington
ZIP/Postal Code:	98006
Telephone:	(425) 602-4848

By shipping your package with iShip.com you agree to all [Terms of Service](#) specified by iShip.com and UPS

When you click Finish, the above UPS account will be charged \$7.32.

Copyright (c) 1999-2000 iShip.com. All rights reserved. Read our [Privacy Policy](#) and [Terms of Service](#). Patents pending.

Ship It

1. Shipping Address
2. Package Info
3. Shipping Link
4. Rates and Taxes
5. Payment
6. Finish

[Log Off](#)

FIG. 28

4380
Merchant Logo

4382
Merchant Main Menu Choices

Your Order History

Click on an order to view the order summary.

4381
Merchant

SubMenu

Selections

4400

Shipped Orders:

	Order #	Order Date	Status
4401-1	002-0152586-5576810	July 19, 1999	All items shipped
4401-2	002-2212571-6739814	March 28, 1999	All items shipped
4401-3	002-9739895-6708638	January 30, 1999	All items shipped
4401-4	002-1894644-6936263	January 14, 1999	All items shipped
4401-5	002-7643906-5558259	December 14, 1998	All items shipped
4401-6	002-6790950-3739847	October 29, 1998	All items shipped
4401-7	002-3632396-2353407	April 13, 1998	All items shipped

Return to [Account Maintenance Main Page](#)

FIG. 29

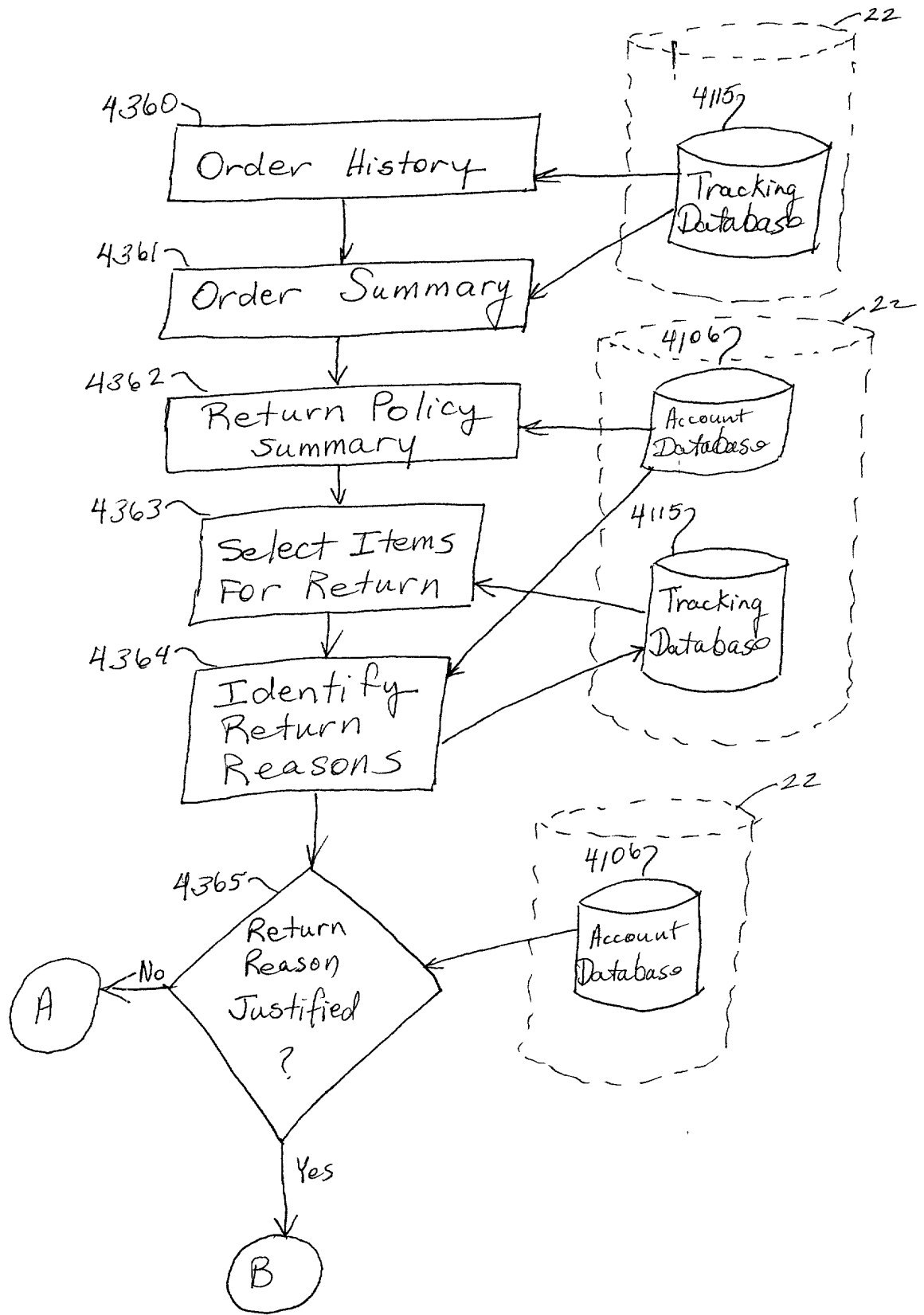


FIG. 30a

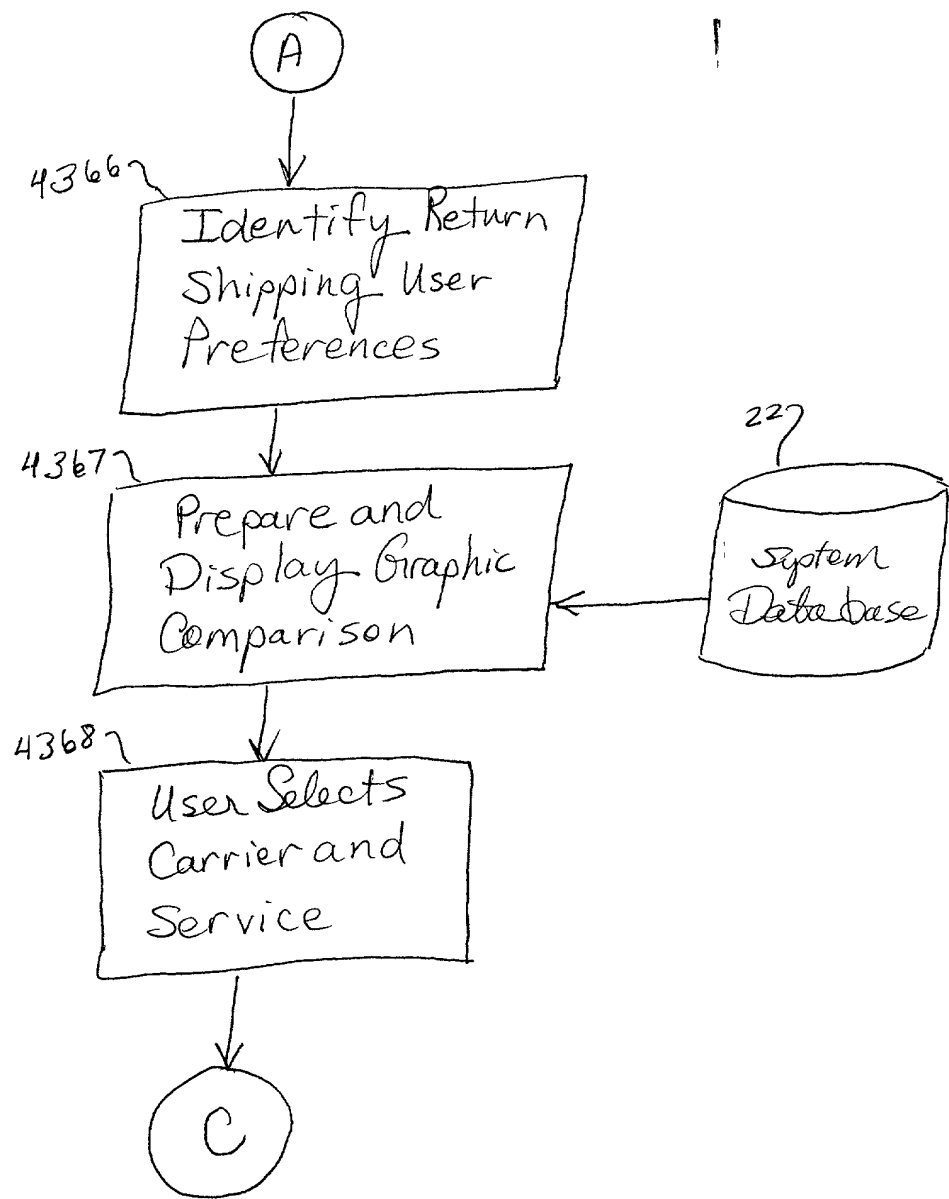


FIG. 306

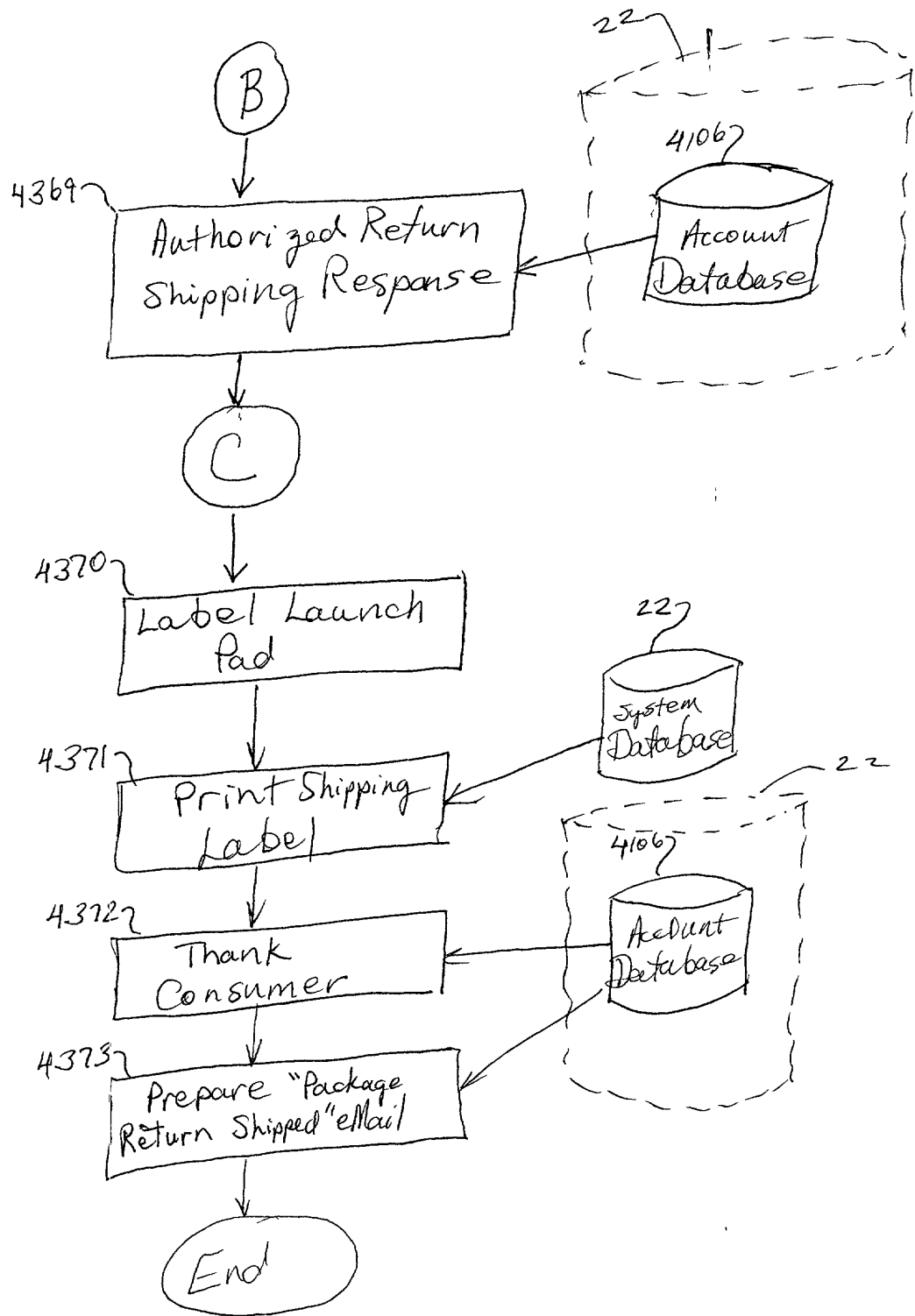


FIG. 20c

Merchant Logo

Merchant Main Menu Choices

Merchant

SubMenu

Selections

Order Summary

4401-1

[Return to Your Order History](#)**Order#:** 002-0152586-5576810**Date:** July 19, 1999 at 09:58 AM PDT 4407**Status:** All items shipped**Shipping Address:**

Scott J. Bean
iShip.com
2515 - 140th Ave NE Suite E-110
Bellevue, WA 98005 USA
425.602.5022

4408

Returns? Click Here:
[Return services by iShip.com](#)

4402

iShip.com
Your Internet Package Shipper™

Ship Method:

Standard Shipping

Number of Shipments: Payment Method:

One shipment when complete Visa
order is ready Last 5 digits: 26781

Items Ordered:

4403

Price:

4404-1

1 of: Permission Marketing : Turning Strangers into Friends and Friends into Customers [Audio Cassette]

By: Seth Godin(Reader)

\$14.40

1 shipped on Jul. 19, 1999 via US Priority.

4404-2

1 of: Yeah, It's That Easy [ECD] [Audio CD]

By: G. Love & Special Sauce

\$12.99

1 shipped on Jul. 20, 1999 via US First Class.

4404-3

1 of: For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED] [Audio CD]

By: AC/DC

\$11.49

1 shipped on Jul. 19, 1999 via US Priority.

4404-4

1 of: Odelay [Audio CD]

By: Beck

\$12.99

1 shipped on Jul. 19, 1999 via US Priority.

4404-5

1 of: Natty Dread [Audio CD]

By: Charlie Hunter Quartet

\$12.99

1 shipped on Jul. 19, 1999 via US Priority.

4404-6

1 of: Duo [Audio CD]

By: Charlie Hunter, Leon Parker

\$12.99

1 shipped on Jul. 19, 1999 via US Priority.

4404-7

1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]

By: RCA

\$149.95

1 shipped on Jul. 20, 1999 via UPS Ground.

[Track your package with iShip.com](#)

4405

Item(s) Subtotal: \$227.80
Shipping & Handling: \$19.56

Total Before Tax: \$247.36
Tax: \$21.29

TOTAL: \$268.65

4406
[Return to Your Order History](#)
[Top of Page](#)

FIG. 31

Merchant Logo**Merchant Main Menu Choices****Returns Service**[Return to Your Order History](#)

Within 30 days of receipt of your shipment, you may return:

- Any book in original condition.
- Any unopened CD, DVD, VHS tape, or software.
- Any electronics merchandise or toy in new condition with its original packaging and accessories.

We will issue a full refund for the price of any item that meets these conditions. We only refund shipping costs if the item is a result of our error.

Order#: 002-0152586-5576810
Date: July 19, 1999 at 09:58 AM PDT
Status: All items shipped

Select the items you would like to return:**Price:**

Merchant
SubMenu
Selections

4421-1 1 of: Permission Marketing : Turning Strangers into Friends and Friends into Customers [Audio Cassette]
 By: Seth Godin(Reader) \$14.40
 1 shipped on Jul. 19, 1999 via US Priority.

4421-2 1 of: Yeah, It's That Easy [ECD] [Audio CD]
 By: G. Love & Special Sauce \$12.99
 1 shipped on Jul. 20, 1999 via US First Class.

4421-3 1 of: For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED] [Audio CD]
 By: AC/DC \$11.49
 1 shipped on Jul. 19, 1999 via US Priority.

4421-4 1 of: Odelay [Audio CD]
 By: Beck \$12.99
 1 shipped on Jul. 19, 1999 via US Priority.

4421-5 1 of: Natty Dread [Audio CD]
 By: Charlie Hunter Quartet \$12.99
 1 shipped on Jul. 19, 1999 via US Priority.

4421-6 1 of: Duo [Audio CD]
 By: Charlie Hunter, Leon Parker \$12.99
 1 shipped on Jul. 19, 1999 via US Priority.

4421-7 1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]
 By: RCA \$149.95
 1 shipped on Jul. 20, 1999 via UPS Ground.
 Track your package with iShip.com

Item(s) Subtotal: \$227.80
 Shipping & Handling: \$19.56

 Total Before Tax: \$247.36
 Tax: \$21.29

 TOTAL: \$268.65

Next Step >>[Return to Your Order History](#)[Top of Page](#)

FIG. 30

MerchantSite.com	Returns Manager	Log Out	Help	iShip.com
------------------	-----------------	---------	------	-----------

Merchant Logo

iShip.com
Your Internet Package Shipper™
User: John Smith

Standard Policy

Use this page to create and edit a consistent, automated returns policy for your online store. This is the general policy for the entire store – to configure exceptions to the policy at the category or item level, [click here](#).

Policy Overview Statement

Summarize your store's overall returns policy. This text will appear at the beginning of the customer's returns process, and is an overview of the returns logic you will build. Best to keep it brief. Use HTML to format the text if you wish.

4160-1 Within 30 days of receipt of your shipment, you may return:

4160-3

Any apparel, lawn & garden equipment, furniture, or books in original condition.

Any unopened CD, DVD, VHS tape, or software.

Any electronics merchandise or toy in new condition with its original packaging and accessories.

4160-2

We are unable to refund returned pharmaceuticals or food.

With few exceptions, we issue a full refund for the price of an item that meets these conditions. We only refund shipping costs if the item is a result of our error.

Preview

Return Window

Customers may return items for:

4163 30 4164 from 4165 Receipt of Shipment 4166

Refund Method

Customers may return items for:

4169 ☒ Refund

4170 ☐ Store Credit Only

4171 ☐ Choice of Refund or Store Credit

Refund Amount

Refund amount will include:

4173 ☒ Price of Item 4176

4174 ☒ Tax on Item 4177

4175 ☐ Original Shipping Charge

Cancel

Save

FIG. 33

Return System Flow

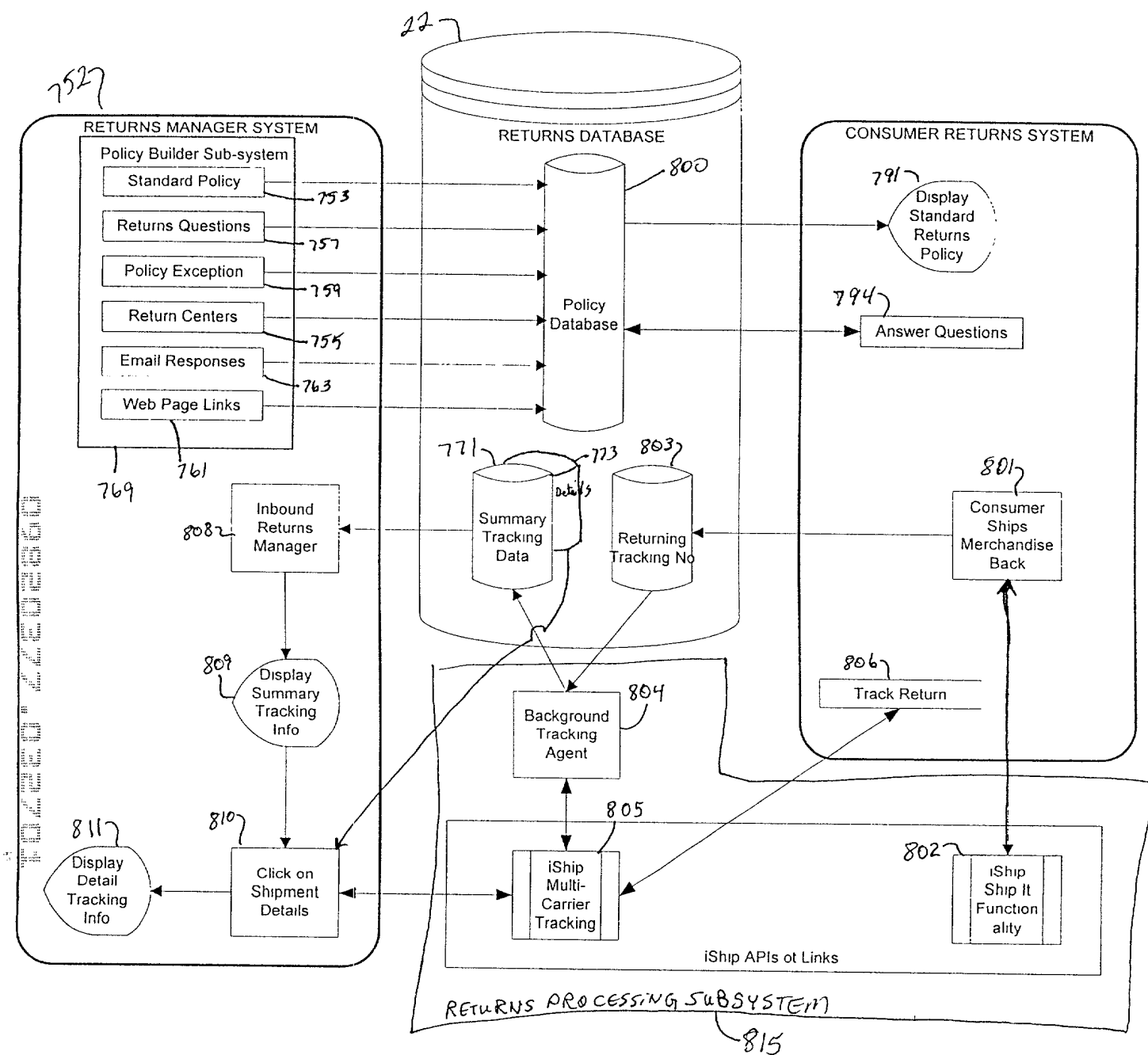


FIG. 34

Situation Response Flow

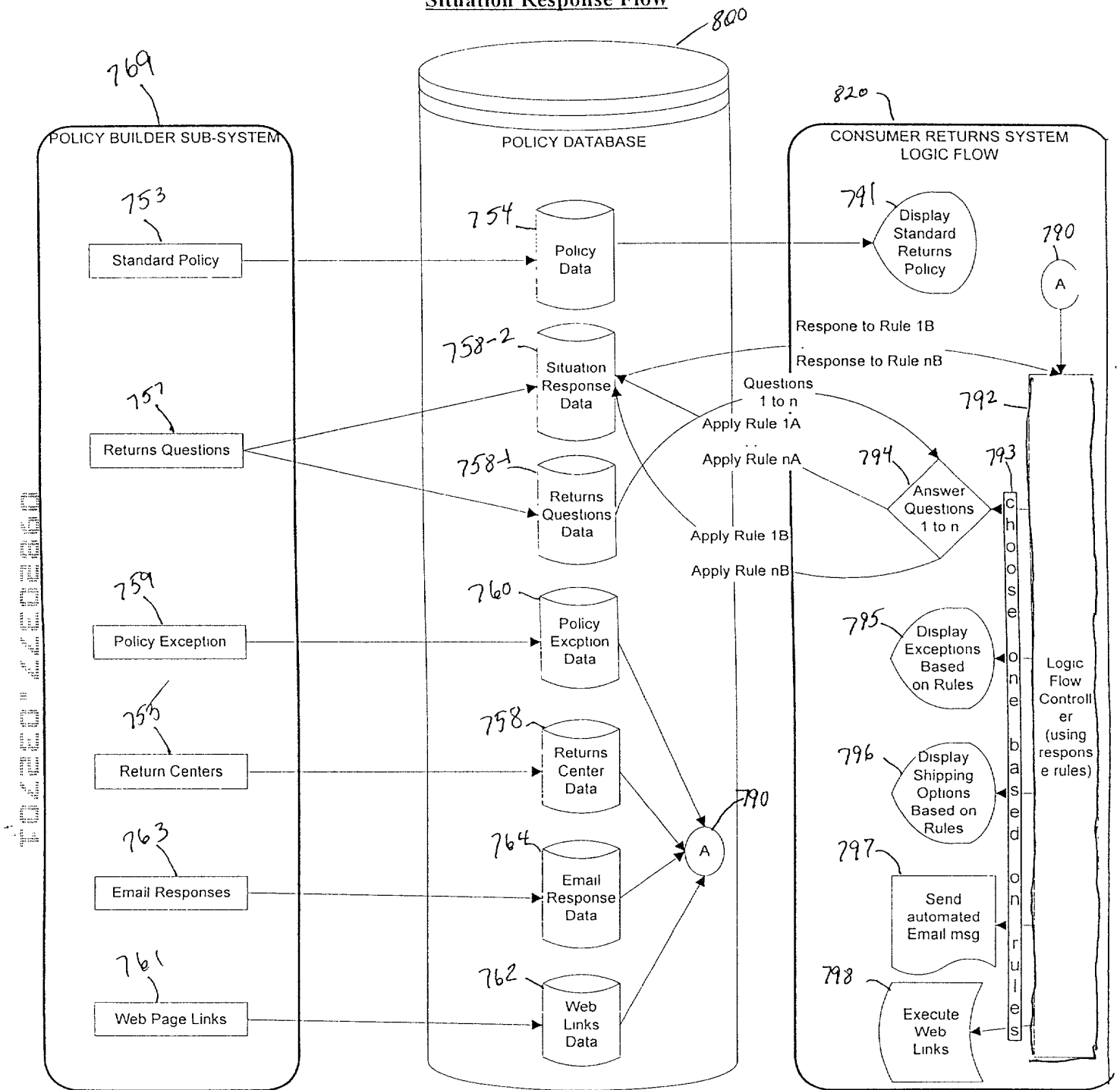


FIG. 35

Customer Returns on Client

FIG. 36

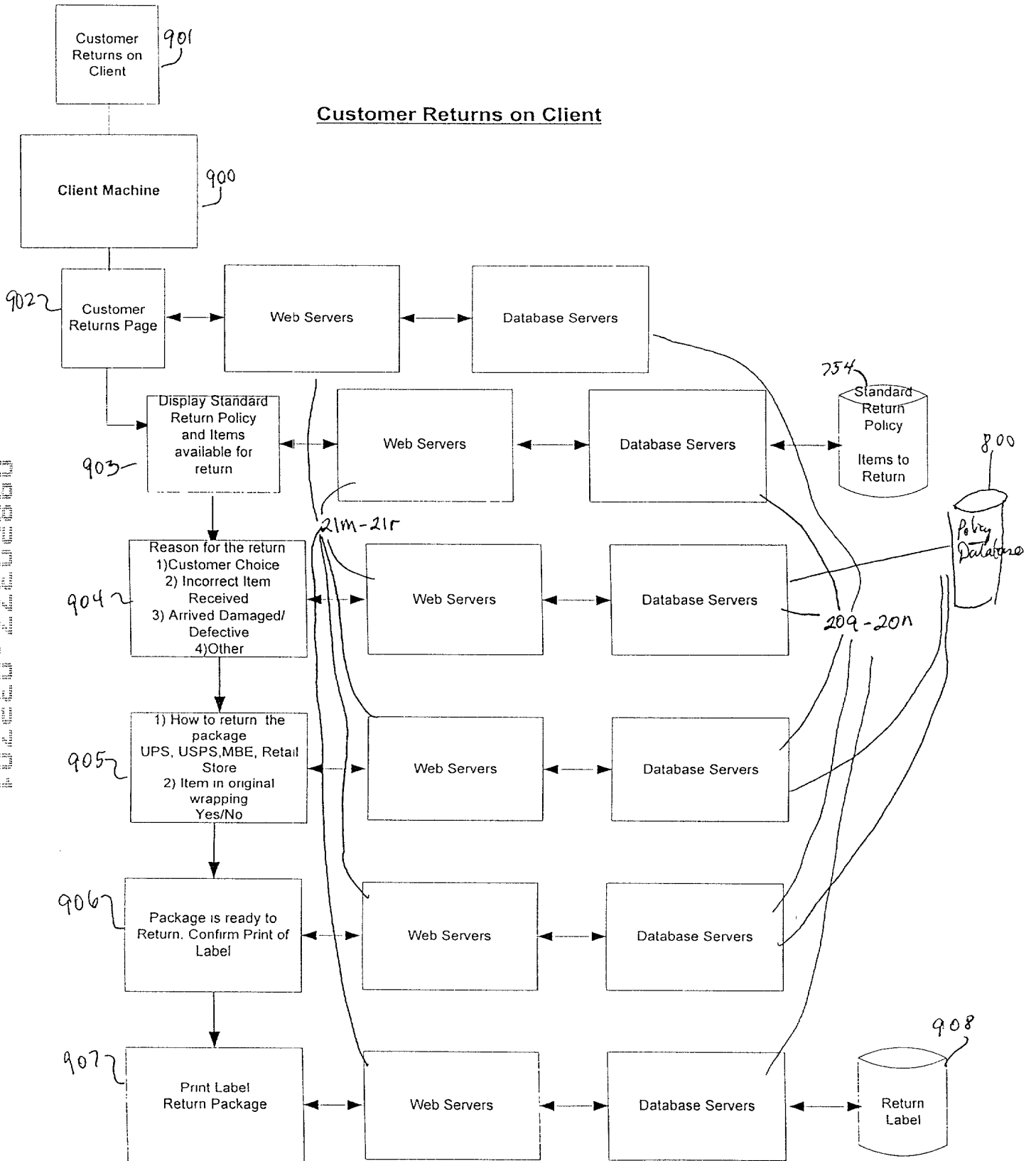


FIG. 36

Merchant Logo

Merchant Main Menu Choices

Returns Service

Order#: 002-0152586-5576810

Date: July 19, 1999 at 09:58 AM PDT

Status: All items shipped

[Return to Your Order History](#)

Items to Return:

Price:

4421-2 ☒ 1 of: RCA WSP450 900MHz Wireless Speakers [Electronics]
By: RCA
shipped on Jul. 20, 1999 via UPS Ground.
Track your package with iShip.com

\$149.95 4173

Merchant 4404-7

SubMenu 4405

Item(s) Subtotal Before Tax: \$149.95 4173

Refunded Tax: \$12.90 4174

TOTAL: \$162.85 4172

Selections

Reason for return:

- 4421-1 ☐ Customer Choice 4206
4421-2 ☐ Incorrect Item Received 4207
4421-3 ☒ Arrived Damaged/Defective 4212
4421-4 ☐ Other (please specify below): 4220

Right speaker does not receive signal.

Next Step >>

[Return to Your Order History](#)

[Top of Page](#)

FIG. 34

Merchant Logo

Merchant Main Menu Choices

Returns Service

Return to Your Order History

Returning Your Package:

Price:

We apologize for the problem with your order. To process your refund, make sure your item(s) are in the the original packaging and prepared for safe shipment.

4213-1 { 1 of: RCA WSP150 900MHz Wireless Speakers [Electronics]

\$149.95 4173

4404-1 By: RCA

Reason for return: Arrived Damaged or Defective 4212

Comments: Right speaker does not receive signal.

Merchant

TOTAL REFUND: \$162.85 4172

SubMenu

Through our partnership with iShip.com, you can print a return label directly from your computer or take your package to a Mail Boxes Etc. To print a shipping label, you must have a printer that prints 300 dpi or better.

Selections

4430 How would you like to return the package? (Select One)

4431 ☒ 4187-1 UPS

☐ 4188-1 US Postal Service

☐ 4190 Mail Boxes Etc.

4184 ☐ Retail Store

4432 Is your item packaged in the original shipping box?

4433 ☒ Yes

☐ No

4434

Next Step >>

4422

4406
Return to Your Order History

Top of Page

FIG. 38

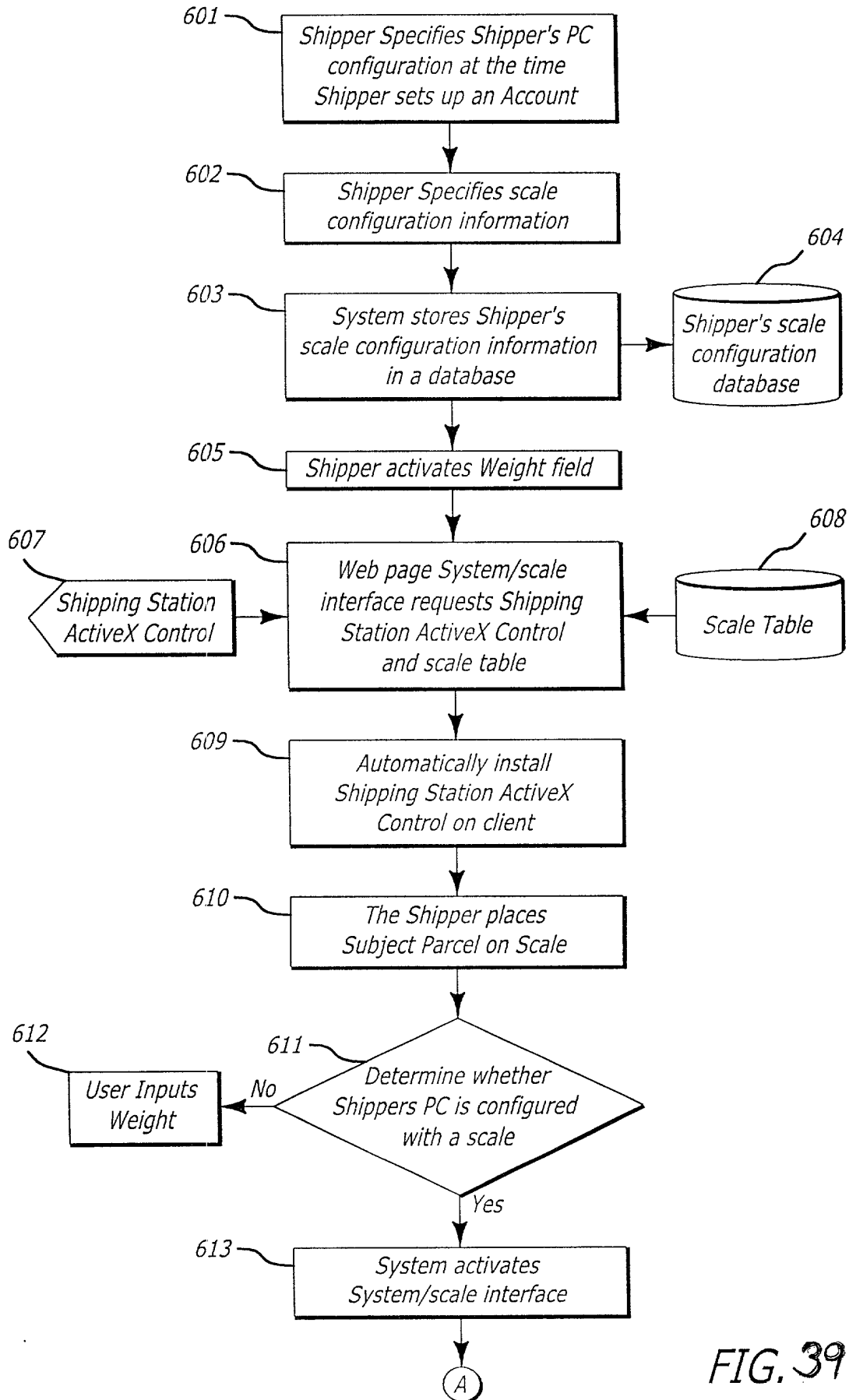


FIG. 39a

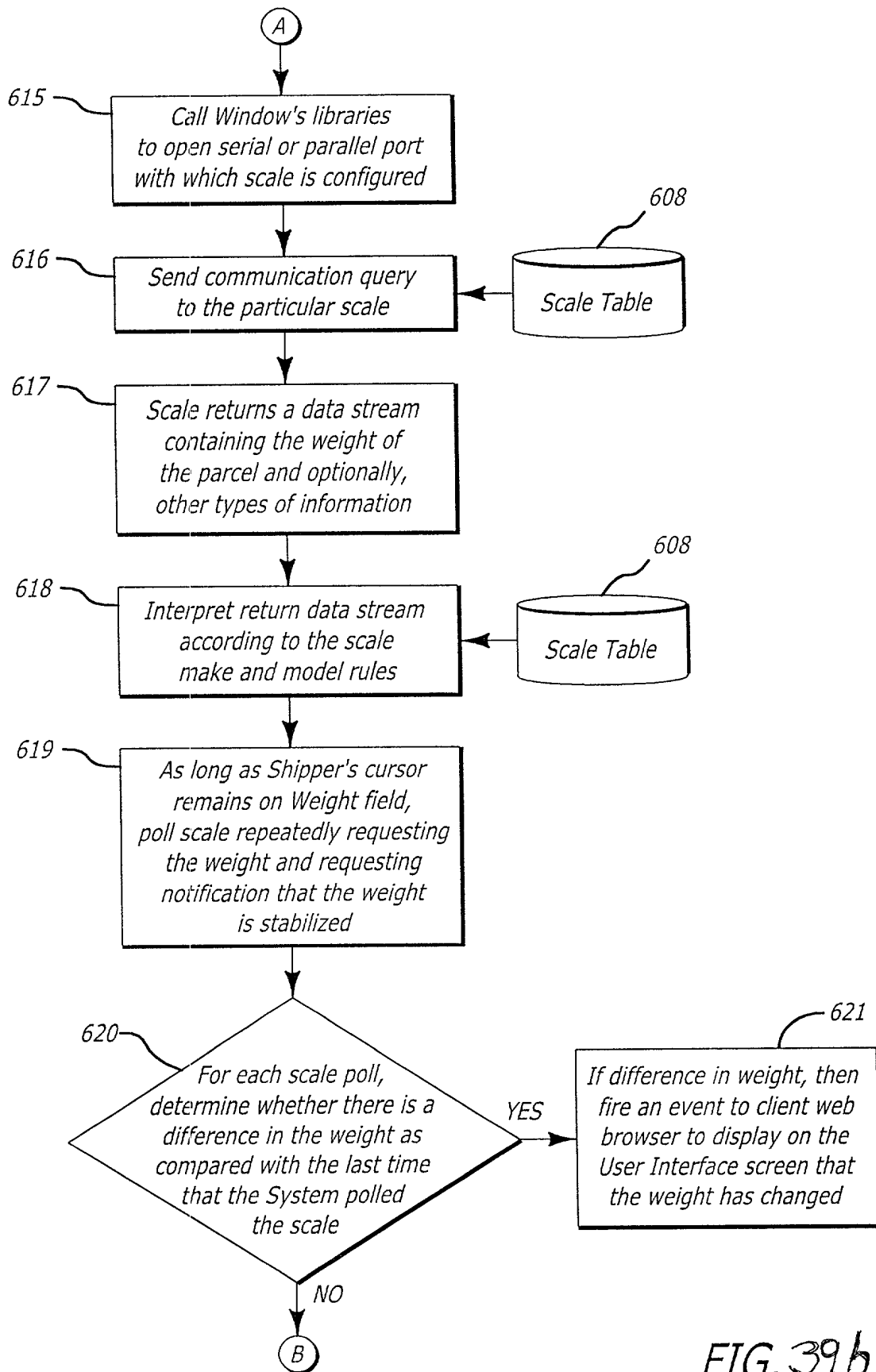


FIG. 39b

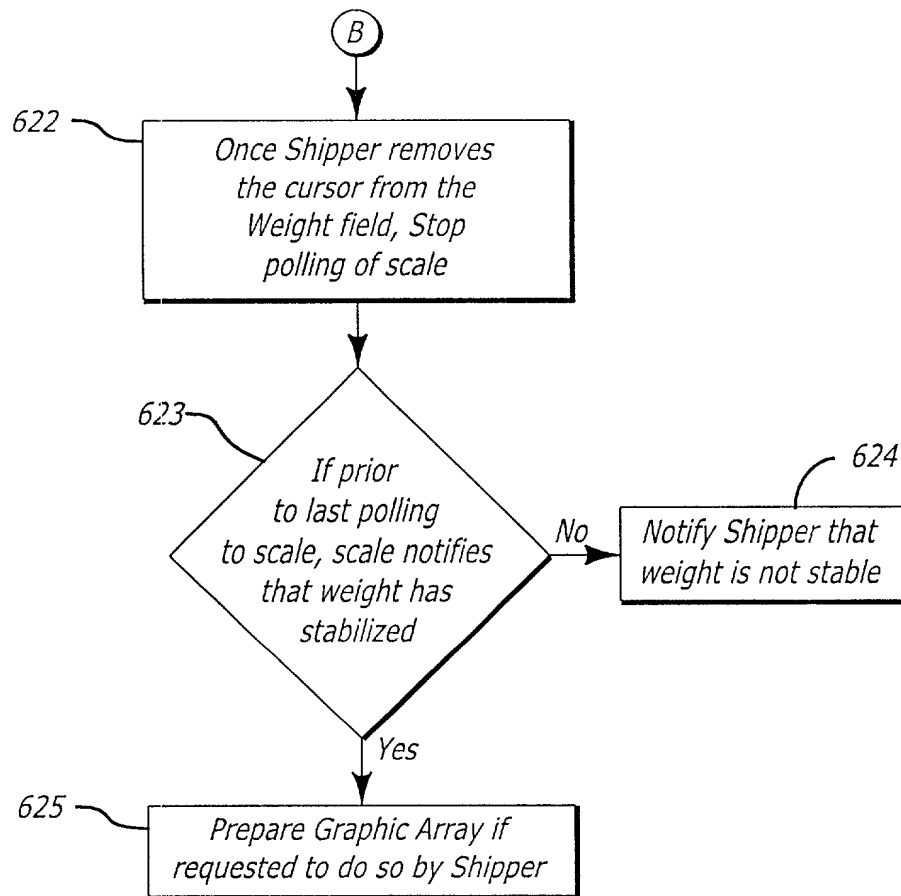


FIG. 39c

Ship date:

10/29/99 - Friday

Delivery Options:

☒ **Delivery Deadline** [Help]

If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day

11/02/99 - Tuesday

☐ **Guaranteed Delivery** [Help]

When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid

☐ **Deliver Without Signature** [Help]

Checking this box authorizes FedEx to deliver your shipment without obtaining a signature

☐ **Set Earliest Delivery Time** [Help]

This option can only be used with UPS Next Day Air Early AM. Time must be before 12 00pm (noon). Use of this option will void the delivery guarantee

9:30am

☐ **Documents Only** [Help]

☐ **Non-Dutiable**

Compare the rates of these carriers:



NOTE: Your shipping charges will be based on carriers' basic rates. If you have an account with custom rates, your actual shipping charges will be different from those shown.

My Drop Off/Pickup location is:

My location by calling the carrier for pickup [Drop Off Locator] [Help]

If your Drop-Off/Pickup location is different for each carrier, go to [Advanced](#)

Show retail rates:

☐ Yes ☒ No

Explanation about Retail Rates and what it means goes here [Help]
It will probably be two lines

Price It

1. Shipment Info

2. Package Info

3. Shipping Options

4. Rates and Times

5. Ship Now

Log Off

Having trouble?

Questions or comments



Show Rates

Save

Back

Next

Cancel

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313-1

313-2

FIG. 41

Figure 1 is a screenshot of a web browser interface for shipping services. The interface includes a "Rates & Times" section with a table of shipping rates for various carriers (Airborne, FedEx, UPS, USPS) and a "Compare Services" section with buttons for "<< Back", "Next >>", "Reset", "Cancel", and "Help". The table shows rates for different times of day (8:00 AM, 10:30 AM, 12:00 PM, 3:00 PM, 4:30 PM, 5:00 PM) and dates (28 SEP 99, 29 SEP 99, 30 SEP 99). The interface also includes a "Date you expect to ship your package" field and a "Find Location" button.

Rates & Times		Date you expect to ship your package: 9/27/99 - Today				Find Location	
1063-1		1063-2				1063-3	
1063-4		1063-5				1063-6	
1063-7		1063-8				1063-9	
1063-10		1063-11				1063-12	
1063-13		1063-14				1063-15	
1063-16		1063-17				1063-18	
1063-19		1063-20				1063-21	
1063-22		1063-23				1063-24	
1063-25		1063-26				1063-27	
1063-28		1063-29				1063-30	
1063-31		1063-32				1063-33	
1063-34		1063-35				1063-36	
1063-37		1063-38				1063-39	
1063-40		1063-41				1063-42	
1063-43		1063-44				1063-45	
1063-46		1063-47				1063-48	
1063-49		1063-50				1063-51	
1063-52		1063-53				1063-54	
1063-55		1063-56				1063-57	
1063-58		1063-59				1063-60	
1063-61		1063-62				1063-63	
1063-64		1063-65				1063-66	
1063-67		1063-68				1063-69	
1063-70		1063-71				1063-72	
1063-73		1063-74				1063-75	
1063-76		1063-77				1063-78	
1063-79		1063-80				1063-81	
1063-82		1063-83				1063-84	
1063-85		1063-86				1063-87	
1063-88		1063-89				1063-90	
1063-91		1063-92				1063-93	
1063-94		1063-95				1063-96	
1063-97		1063-98				1063-99	
1063-100		1063-101				1063-102	
1063-103		1063-104				1063-105	
1063-106		1063-107				1063-108	
1063-109		1063-110				1063-111	
1063-112		1063-113				1063-114	
1063-115		1063-116				1063-117	
1063-118		1063-119				1063-120	
1063-121		1063-122				1063-123	
1063-124		1063-125				1063-126	
1063-127		1063-128				1063-129	
1063-130		1063-131				1063-132	
1063-133		1063-134				1063-135	
1063-136		1063-137				1063-138	
1063-139		1063-140				1063-141	
1063-142		1063-143				1063-144	
1063-145		1063-146				1063-147	
1063-148		1063-149				1063-150	
1063-151		1063-152				1063-153	
1063-154		1063-155				1063-156	
1063-157		1063-158				1063-159	
1063-160		1063-161				1063-162	
1063-163		1063-164				1063-165	
1063-166		1063-167				1063-168	
1063-169		1063-170				1063-171	
1063-172		1063-173				1063-174	
1063-175		1063-176				1063-177	
1063-178		1063-179				1063-180	
1063-181		1063-182				1063-183	
1063-184		1063-185				1063-186	
1063-187		1063-188				1063-189	
1063-190		1063-191				1063-192	
1063-193		1063-194				1063-195	

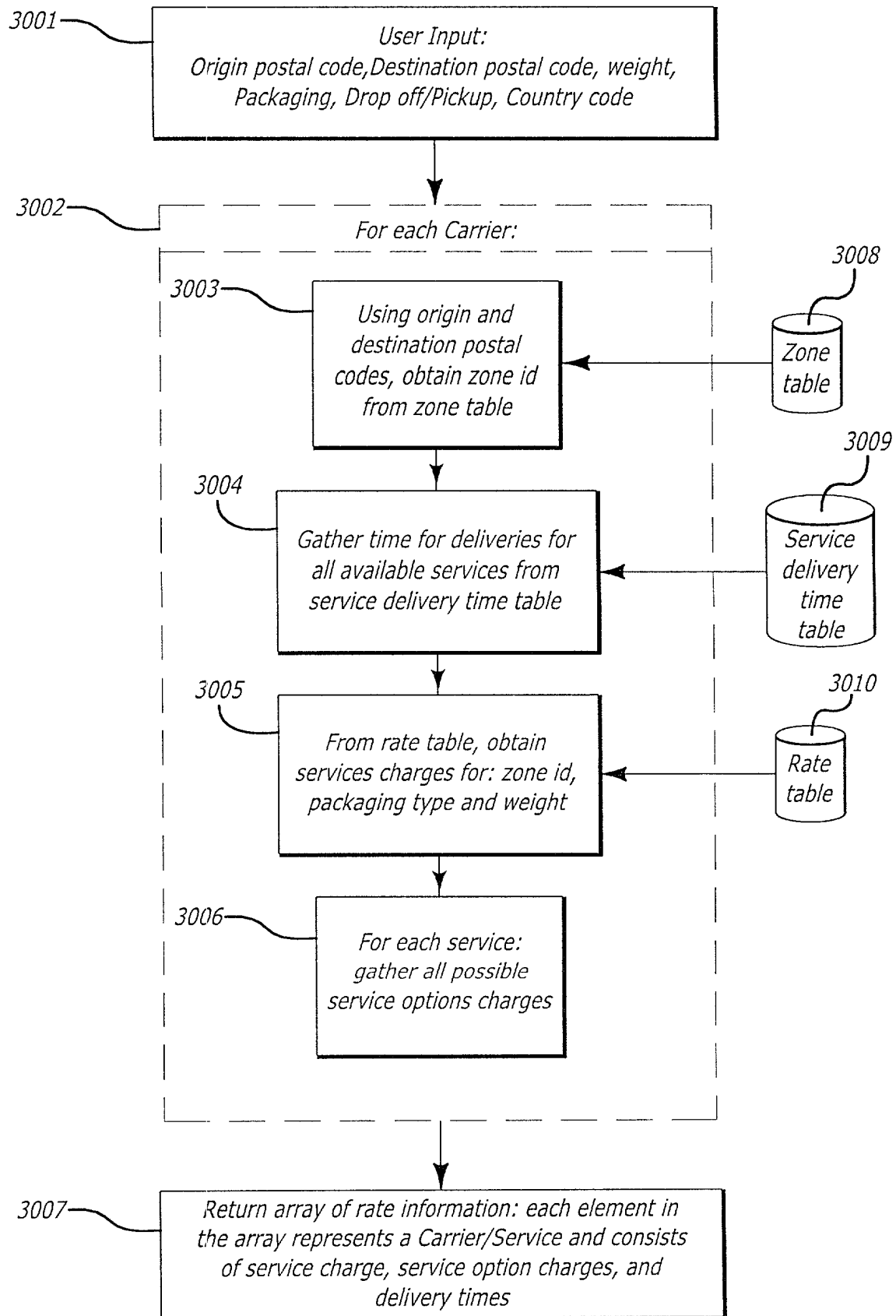
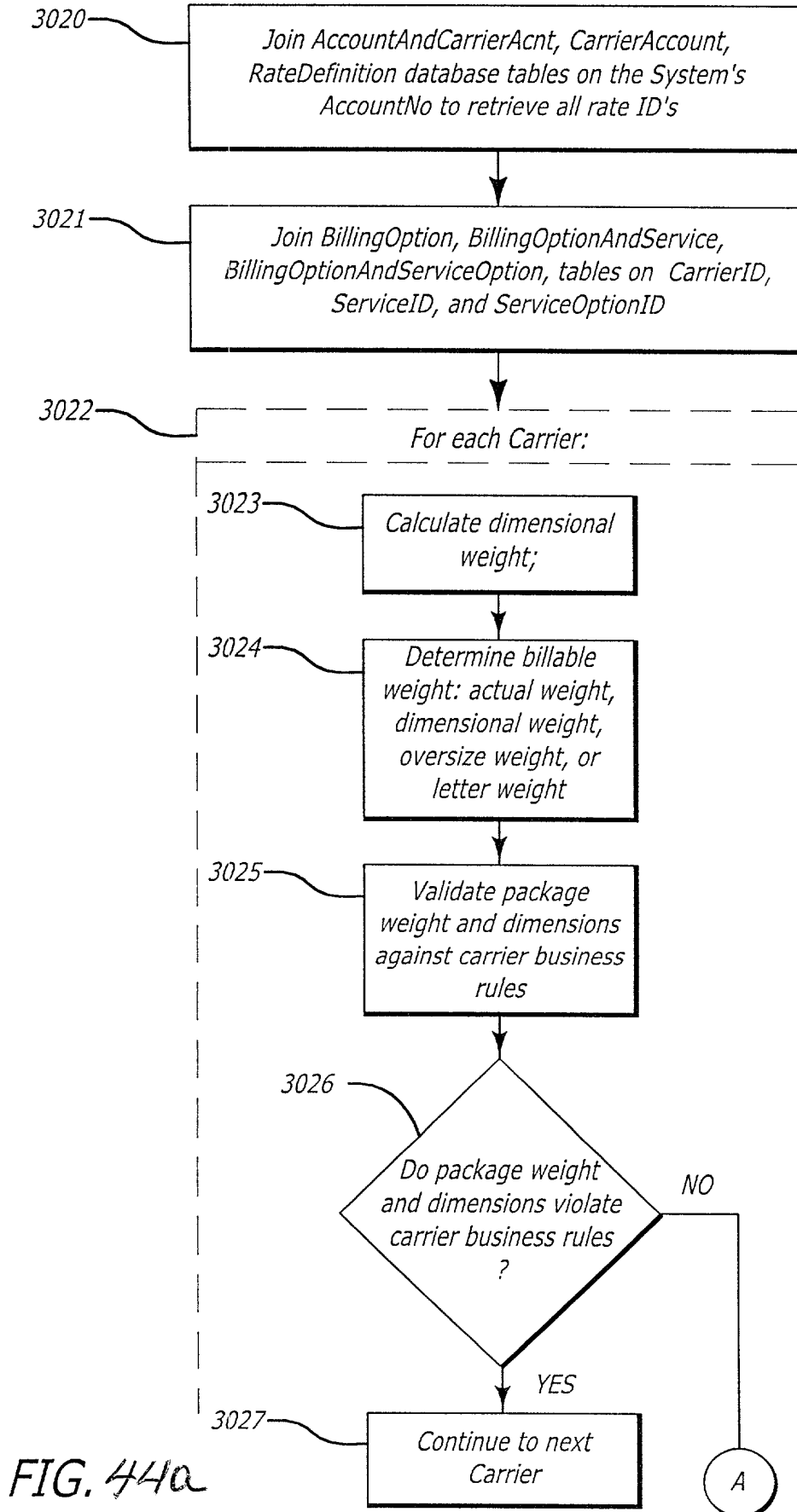


FIG. 43



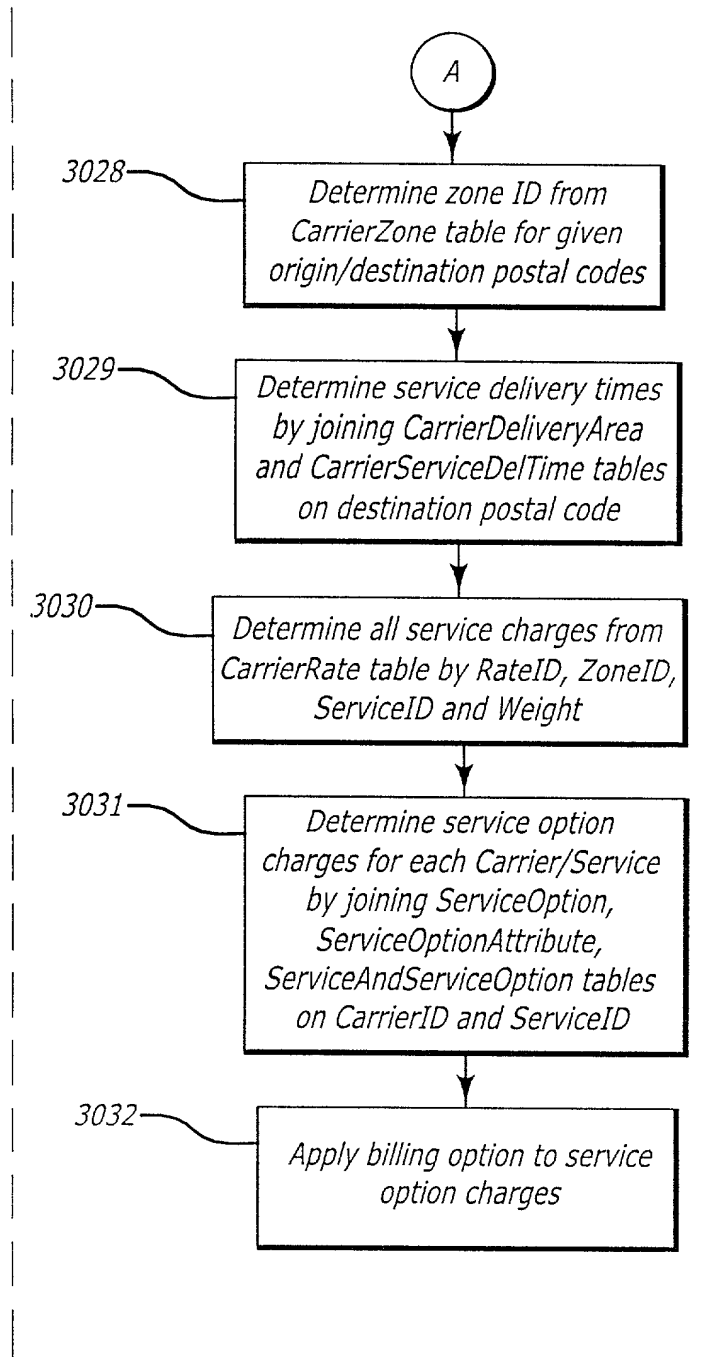


FIG. 44b

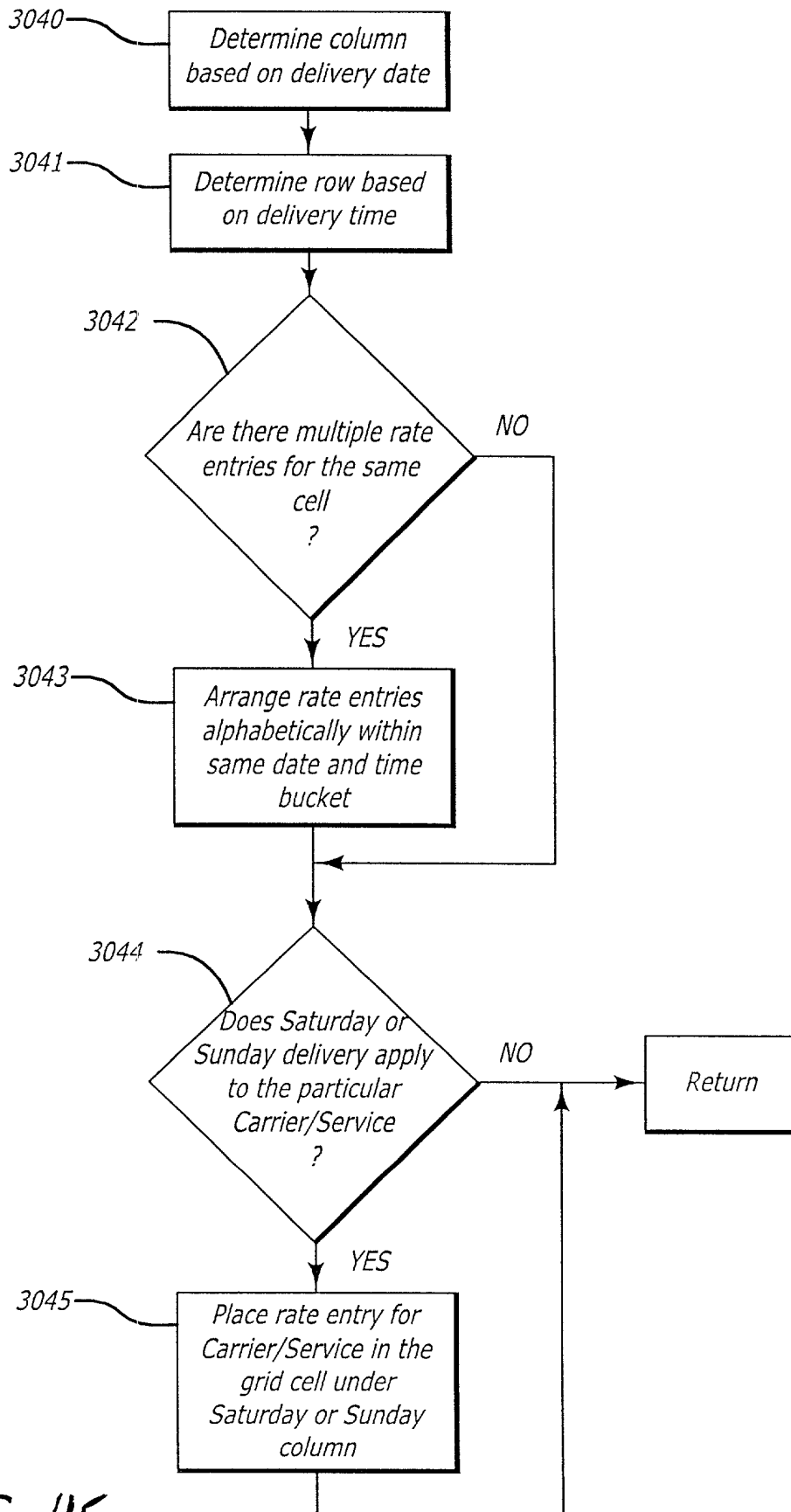


FIG. 45

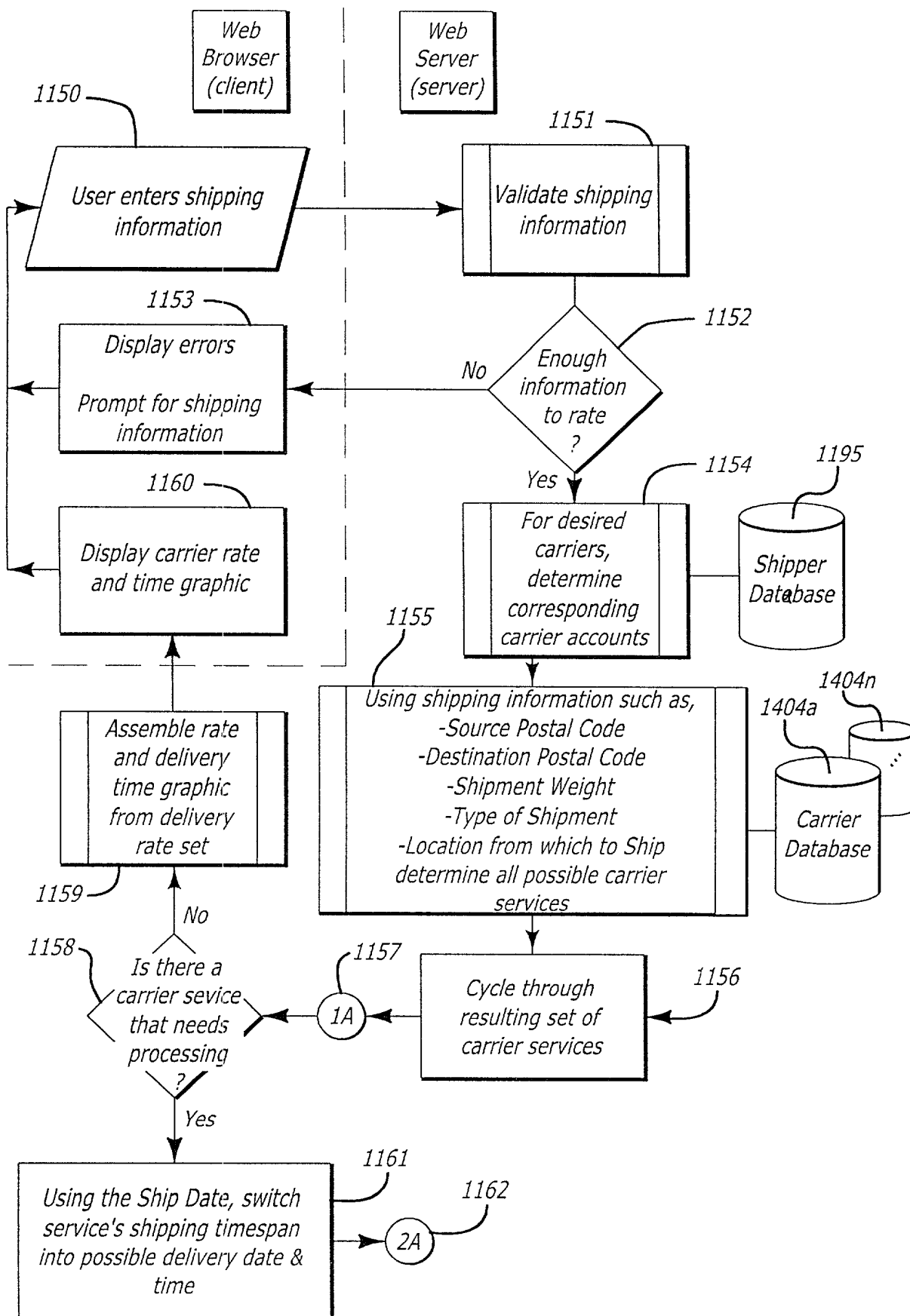


FIG. 46a

FIG. 46b

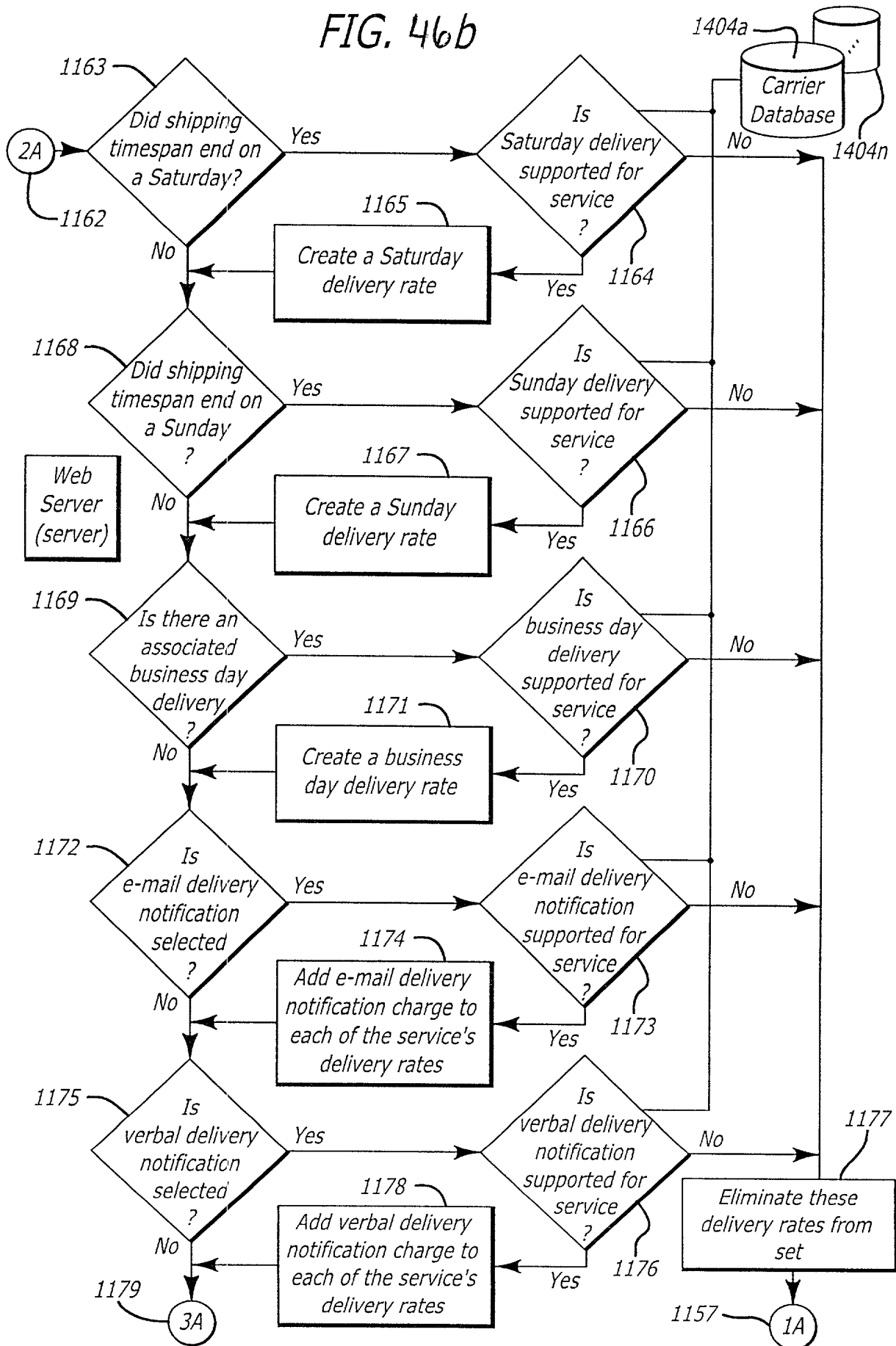
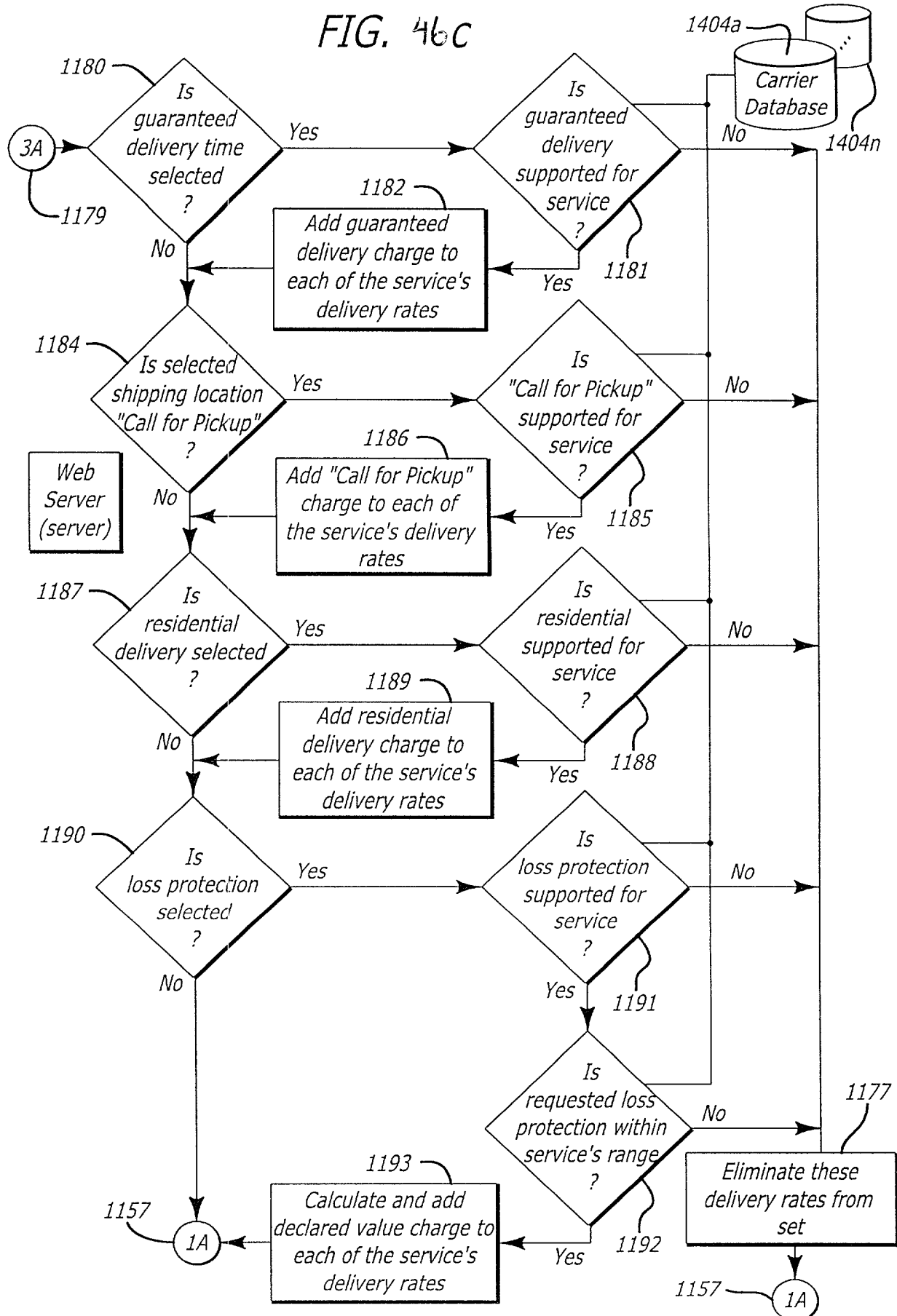


FIG. 46c





⑤ Your Unique Link My iShip Price It Ship It Track It Sell It Help

⑤ Sell It

1. Choose Item
2. Package Info
3. Shipping Options
4. View Quotes
- ⑤ Create Link
6. Saved Packages
- Log Off

Having trouble?
Questions or comments?

Trusted by
TRUSTe
Life Privacy Protection

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All rights reserved. All other trademarks are properties of their owners.

Congratulations!
Your unique hyperlink is below. This link allows your buyers to accurately estimate their shipping charges. To use the link, **copy** the entire text from the box below and **paste** it into your item description. [Help](#)

Your Link:

```
<a href="http://www.iship.com/Sellit/buyer.asp?pid=19a4b1e2c7ff11d381aa00902786c1b7">Click here to use iShip.com to view your shipping charges.</a>
```

☐ Add to Saved Packages List

[E-mail this quote](#)

[Preview Rates](#) [Save](#) [Back](#) [Done](#)

320

321

322

FIG. 47

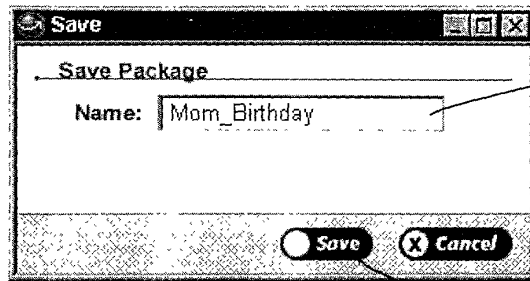


FIG. 48

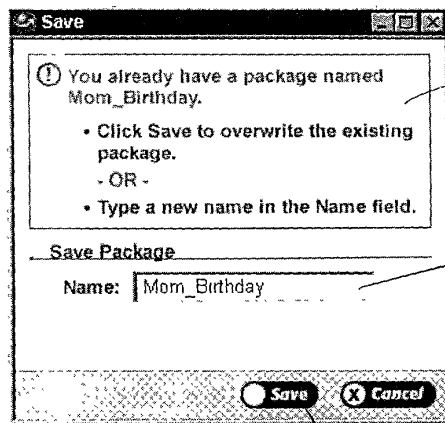


FIG. 49

`<a target="_new"`
`href="http://iship.com/commerce/default.asp?K=A6V1XZ`
`&W=10&V=0&H=0">View Tour Shipping Costs!`

2210
 2210-1
 2210-2
 2211 2212 2213 2214

FIG. 50

`<a href="http://iship.com/Sellit/buyer.asp?`
`pid=f429b0d0abc411d39f8000902789280b"`
`>Click here to use iShip.com to view your shipping charges.`

2220
 2214

FIG. 51



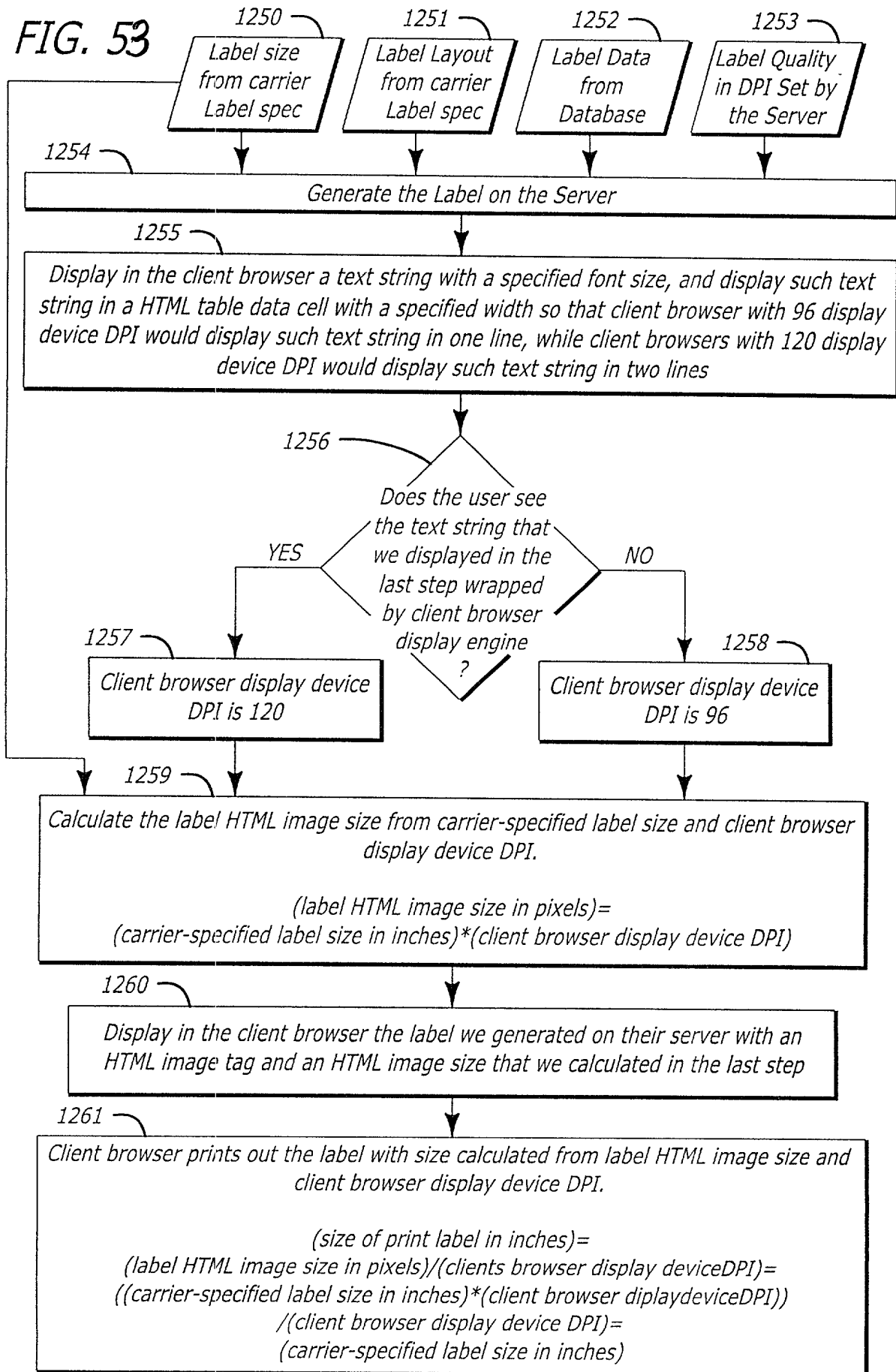
SHIP(234) 234-234S TO: FIRST NAME STREET CITY CA 93107		(420) SHIP TO POSTAL CODE  (420) 93107	UPS NEXT DAY AIR 1
			TRACKING # 1Z 345 321 01 0002 7109 
ISH 1 00			

FIG. 52

FIG. 53



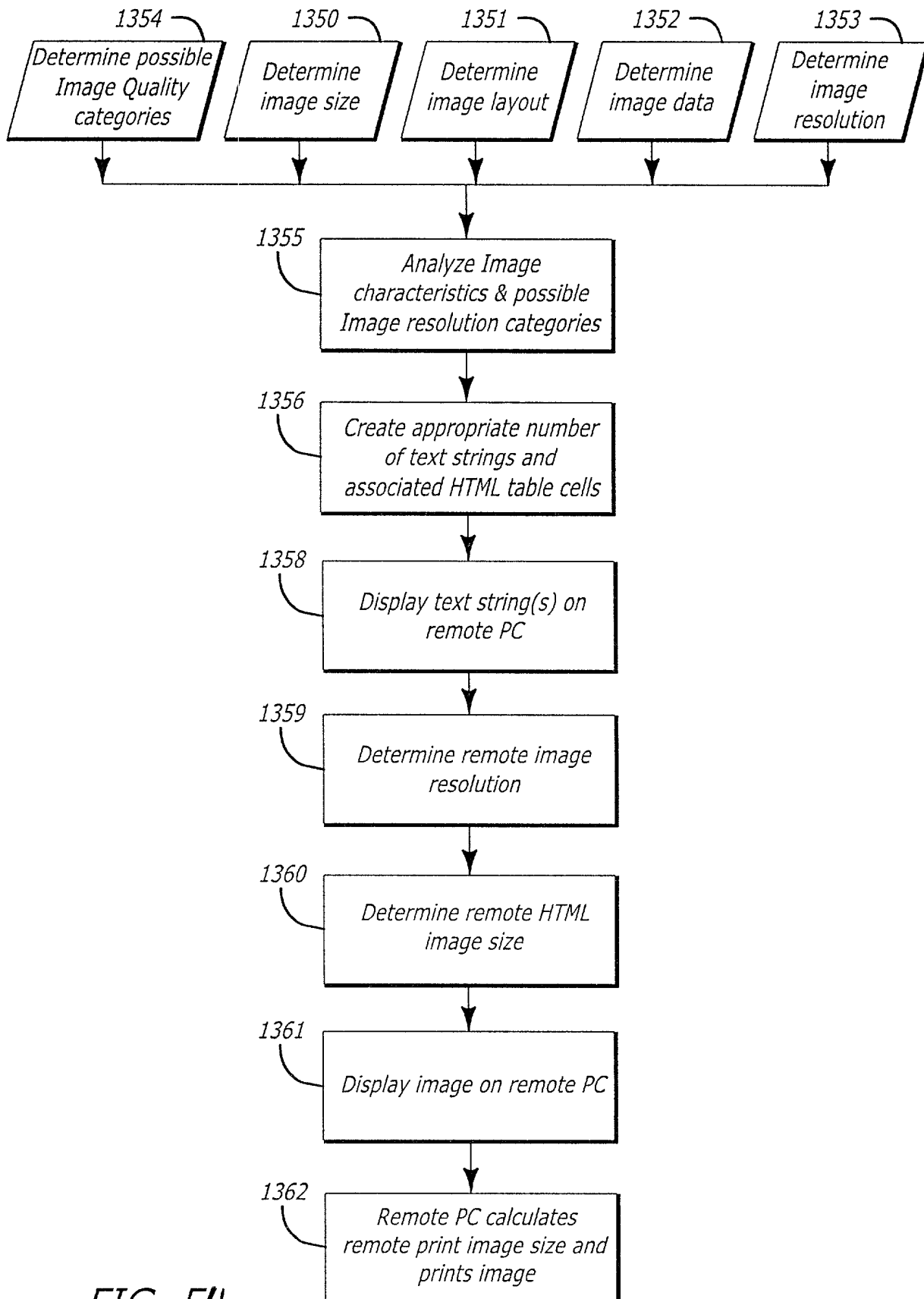


FIG. 54

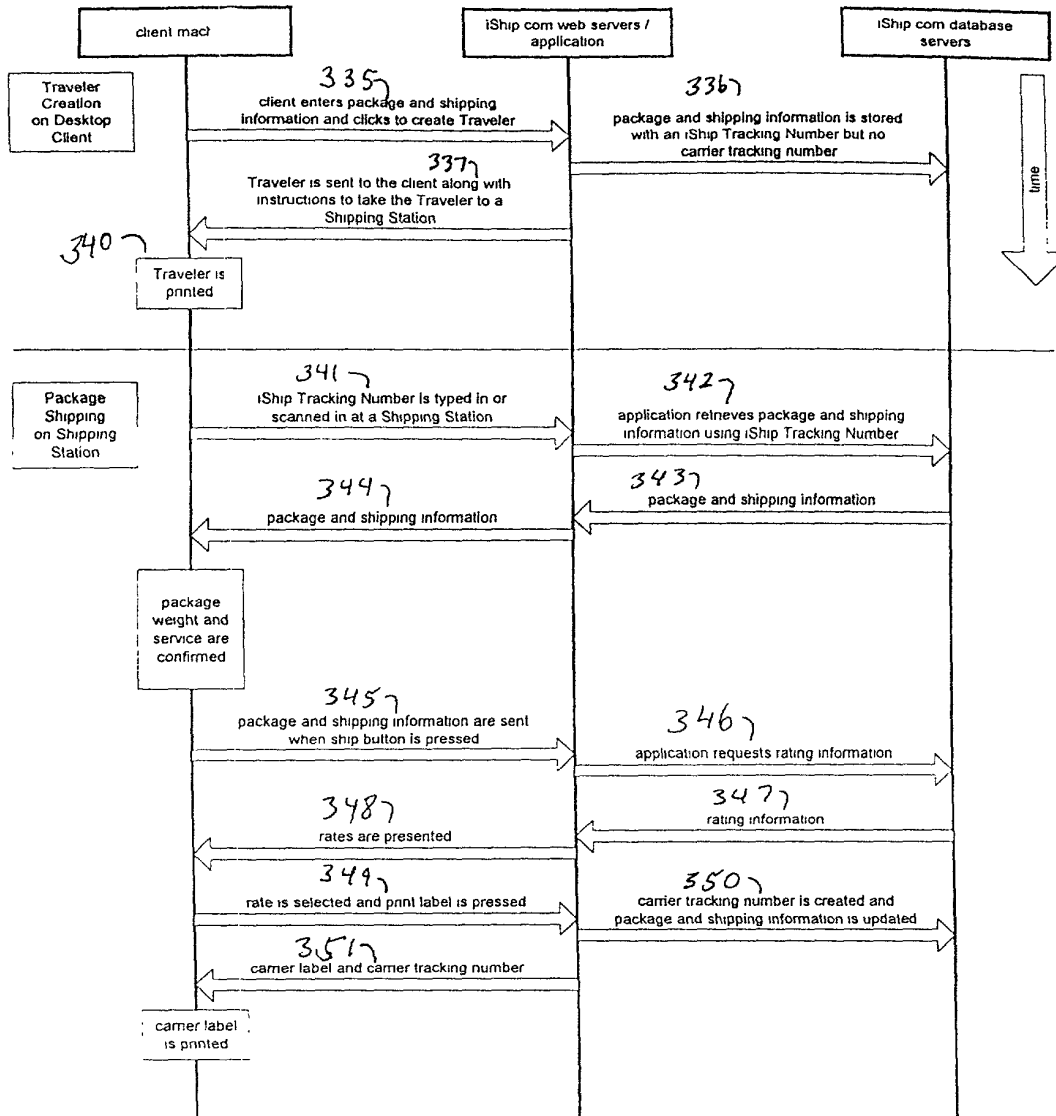


FIG. 55

Your Package

Traveler

This is not a shipping label. Take your package and this Traveler to an iShip.com supported shipping counter.

Shipping Addresses

Return:

Lory Krett
(425) 602-4648
iShip.com
3535 Factoria Blvd SE
Suite 500
Bellevue WA 98006

Destination:

Diana Moon
(509) 786-5555
Milne Fruit
800 Bennet Ave
Prosser WA 99350-8888

Package Info

Details:

1 of 1
4 lbs
Carrier Box

Service:

UPS Ground
EPSO: 12345472
Price: \$6.35

iShip.com Tracking Number

MATKP9G UZFXG3

[< Back] [x Cancel]

FIG. 56



Confirmation My iShip | Price It | Ship It | Track It | Sell It | Help

Your shipping request has been completed!
Directions about what to do next goes here

Your iShip Package No.: M ANEYZN 89WBTF

Your Shipment:

Shipment: Computer speakers, software, manuals 10" x 8" x 5" 4 lb 2oz	Service: UPS Ground
Drop Off Location: Jim Ship iShip.com 3535 Factoria Blvd SE Floor 5 Bellevue WA 98006 jms@iship.com (425) 602-4846	Options: Loss Protection
Destination: Diane Moon Mline Fruit 12020 101st Ave NE Suite 300 Ellensburg WA 98926 United States (509) 555-9728	

Your Charges:

Service Charge:	\$6.30	UPS Account:
Service Options:	\$ 35	1234 5678 9101 1213
Total Cost:	\$6.65	iShip.com

Ship It
1 Shipping Address
2 Package Info
3 Shipping Options
4 Rate and Taxes
5 Payment
6 End
Log Off

Having trouble?
Questions or comments?
iShip.com

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FIG. 57



1 | Track a shipment

My iShip | Price It | Ship It | Track It | Sell It | Help

Track your package in one easy step. Enter the package tracking number in the field below and then click Next. In moments you'll learn where your package is and, if it's been delivered, who signed for it. [Help]

Tracking Numbers:

#1	<input type="text"/>	381a
#2	<input type="text"/>	381b
#3	<input type="text"/>	381c
#4	<input type="text"/>	381d
#5	<input type="text"/>	381e

AIRBORNE EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

Reset Submit Done

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Track It
1. Tracking Number
2. Tracking Results
Shipping History
Log Off

Having trouble?
Questions or comments

POWERED BY TRUSTe

FIG. 58

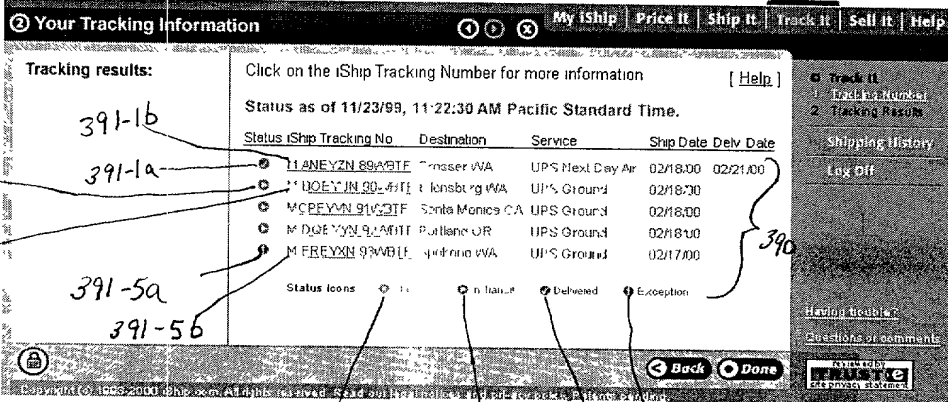


FIG. 59

[illegible]

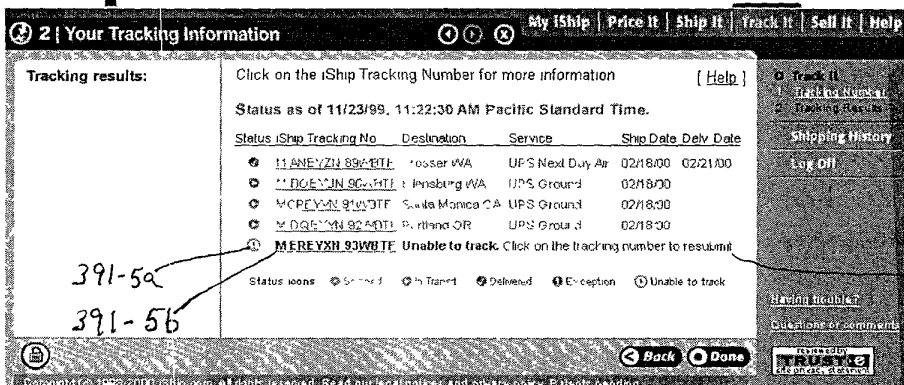


FIG. 60



② Your Tracking Information - Unable to Track My iShip | Price It | Ship It | Track It | Sell It | Help

② Track It

We were unable to track your package. 430 2 More






11W3345001Z234

Please make sure the tracking number is correct, select a carrier from the list below, and click on Submit.

Tracking number: 11W3345001Z234 431

Carrier: (Select One) 432-1 432-2

Ship date (+/- 4 days): 433 (mm/dd/yyyy)

Back Submit Reset Done 434

Tracking Number

② Tracking Results

Tracking History

Log Off

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FIG. 61



2 Your Tracking Information My iShip | Price It | Ship It | Track It | Sell It | Help

Status as of Tuesday, November 23, 1999 11:22:30 AM Pacific Standard Time

Tracking results:

Status	IN TRANSIT
Carrier	UPS
Service	GROUND
Ship Number	MAHEY2H 89WBTF
Tracking Number	1Z3374WS0100023174
Ship Date	Monday, November 22, 1999
Destination	PROSSER, WA US
Expected Delivery Date	Tuesday, November 23, 1999
Expected Delivery Time	12:00:00 PM
Last Scan	11/23/99 10:38:00 AM LOCATION SCAN KENNEWICK, WA US

E-mail Notification:

Send the URL of this tracking info to e-mail recipients and/or request e-mail notification of delivery. Simply fill out names and corresponding e-mail addresses below, check the appropriate box, and then click Submit.

Name:	E-mail address:
#1 John Jadin	johnj025@this_email.com
#2 Sarah Lewis	sarah01@email.com
#3	

Message:

☒ Send notification when the package has been delivered

☒ Send the URL of this tracking info

[Back](#) [Submit](#) [Track Another](#) [Reset](#) [Done](#)

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FIG. 62

iShip.com

Shipping History

My iShip Price It Ship It Track It Sell It Help

PENDING OUTBOUND INBOUND

Previous 15 [1-15] Next 15

Status: All Ship To: Ship Date: All Update

STATUS	SHIP TO	PKGS	SHIP TRACKING #	CARRIER/SERVICE	SHIP DATE	DELV. DATE
<input checked="" type="checkbox"/> IN TRANSIT	Diane Moon	1	MATKP96 GDE73R	UPS Ground	11/22/99	--
<input type="checkbox"/> IN TRANSIT	Tanya Wagner	1	MATKP96 MZVT0S	UPS Ground	11/22/99	--
<input type="checkbox"/> IN TRANSIT	Adam Krett	1	MATKP96 UDQ31C	UPS Ground	11/22/99	--
<input checked="" type="checkbox"/> IN TRANSIT	John Smith	2	MATKP96 7NV7W9	UPS Ground	11/21/99	--
<input checked="" type="checkbox"/> DELIVERED	Jacob Lewis	1	MATKP96 7JBZA7	Airborne Second Day	10/19/99	10/21/99
<input type="checkbox"/> DELIVERED	Carol Doyle	3	MATKP96 MJBZA5	FedEx 2Day	10/11/99	10/13/99
<input type="checkbox"/> DELIVERED	Tanya Wagner	1	MATKP96 UBQ31Z	UPS Next Day Air	10/12/99	10/13/99
<input type="checkbox"/> DELIVERED	ACME Co	1	MATKP96 GEE93Q	Airborne Next Afternoon	10/15/99	10/16/99
<input checked="" type="checkbox"/> DELIVERED	Diane Moon	1	MATKP96 4BP31M	UPS Ground	09/24/99	09/26/99
<input type="checkbox"/> DELIVERED	Diane Moon	1	MATKP96 7MQ3Q8	UPS Ground	09/22/99	09/24/99
<input type="checkbox"/> DELIVERED	Candace Moon	1	MATKP96 MRVP1Q	FedEx Standard Overnight	09/20/99	09/21/99
<input type="checkbox"/> DELIVERED	Jim Ship	2	MATKP96 UZQ319	UPS Ground	09/14/99	09/15/99
<input type="checkbox"/> DELIVERED	Tanya Wagner	1	MATKP96 7BQ31M	UPS Ground	08/12/99	08/14/99
<input type="checkbox"/> DELIVERED	Adam Krett	1	MATKP96 MXQT8S	UPS Ground	08/02/99	08/04/99
<input type="checkbox"/> DELIVERED	Adam Krett	1	MATKP96 GDV50R	UPS Ground	07/09/99	07/11/99

Delete Track It More Cancel

Track It
Tracking Number
Loading Results
Shipping History
Log Off

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Questions or comments

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privacy statement

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FIG. 63

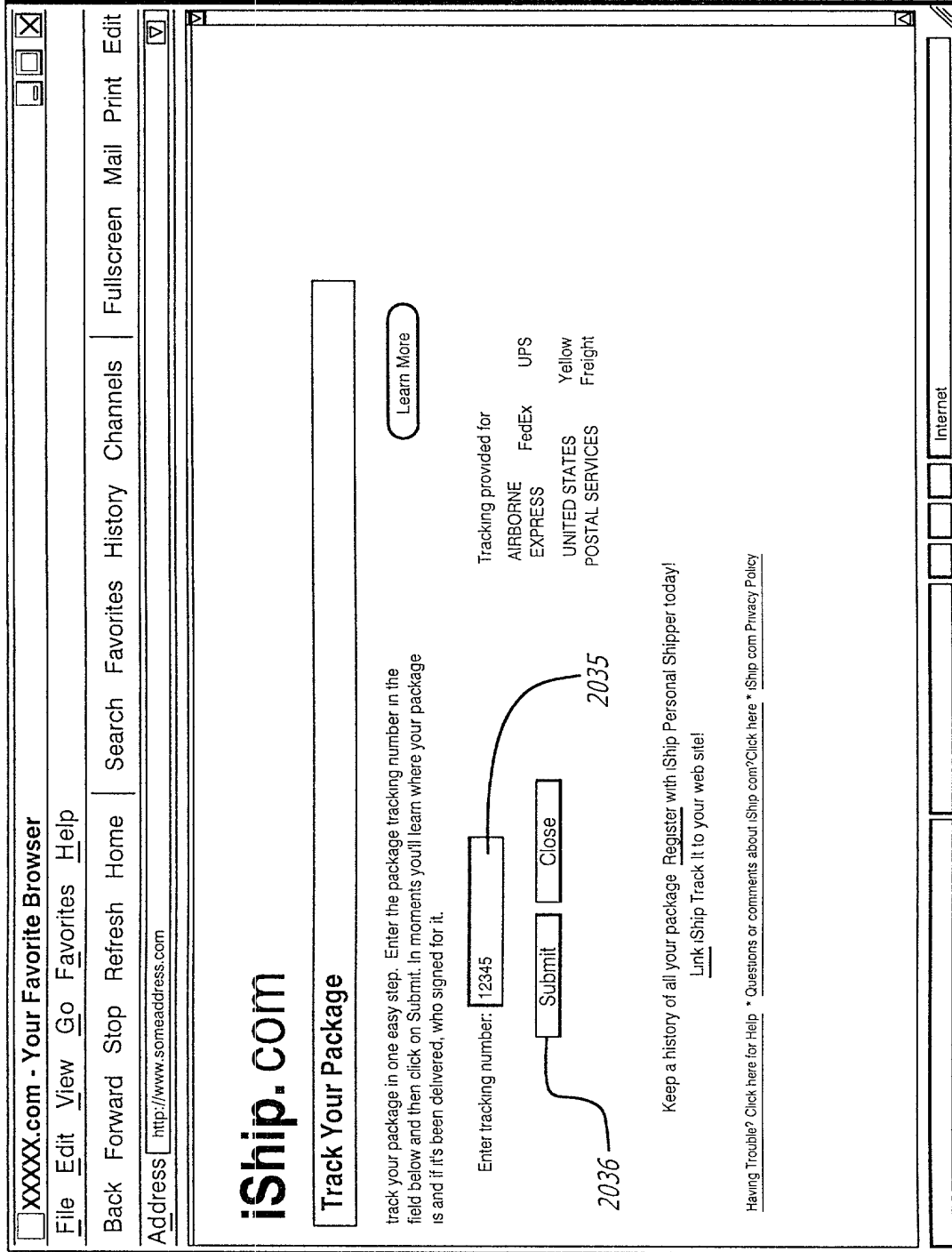
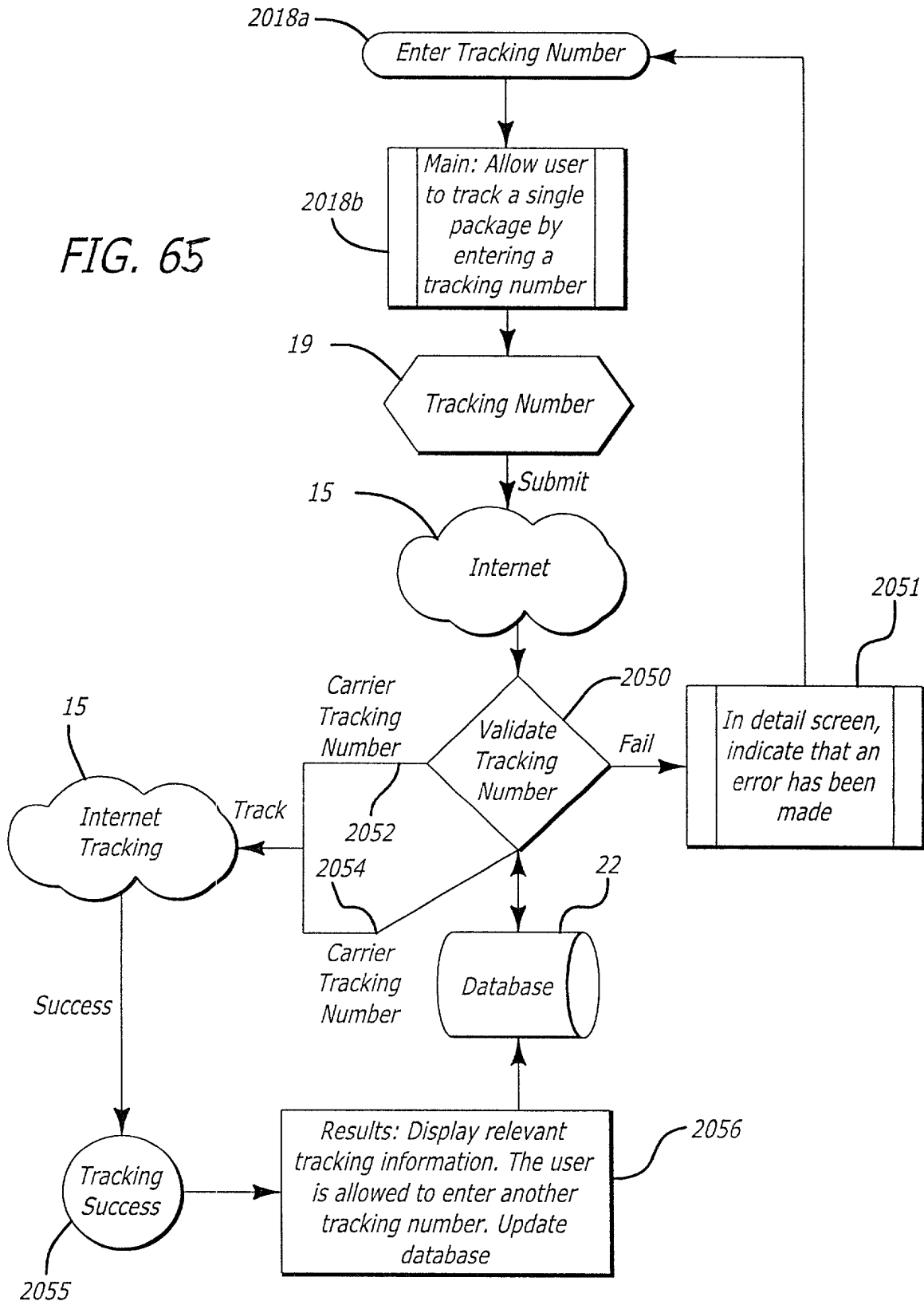


FIG. 64

FIG. 65



```

<iship.com.request xmlns="x-schema:http://iship.com/api/schema/trackrequest.xmi"
transactionid="3855BD2185E111d3984400A0C9D6C226">
  <header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
      url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
  </header>
  <signon sessionid="" userid="test" password="7777777"/>
  <trackit>
    <package sequencenumber="1">
      <trackingnumber carrier="ups">
        1Z1812530202075466
      </trackingnumber>
    </package>
  </trackit>
  <logoff/>
</iship.com.request>

```

FIG. 66

```

<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
  <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
  systemrcode="0"/>
  <trackit>
    <package sequencenumber="1" packagercode="0">
      <deliveredto> </deliveredto>
      <deliverylocation>LEFT AT 3S</deliverylocation>
      <signedby>HOWARD</signedby>
      <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan>
      <status>Delivered</status>
      <deliverytime>9/1/99 1:50:00 PM</deliverytime>
      <carrier>UPS</carrier>
      <service>2ND DAY AIR</service>
      <shipdate>8/28/99 </shipdate>
      <trackingnumber>1Z1812530202075466</trackingnumber>
      <scanlocation>FORT HAMILTON, NY US</scanlocation>
      <weight>400</weight>
    </package>
  </trackit>
</iship.com.response>

```

FIG. 67